



# HR911 YOUR LIFELINE AT THE START OF A DISABILITY CLAIM.

**HR911** is a phone-based service for our clients who have potential disability income claimants. Through HR911, we assist line managers and human resource staff with claim submission and the management of the employees with health conditions.

## GET CLARITY ON THE NEXT STEP TO TAKE.

We're available right from the start – speak to us as soon as there is a potential problem or claim. We'll help you take the next step and together co-create solutions to health problems in the workplace.

### Features:

- Direct access to our medically trained staff.
- A one-stop conversation:
  - What to do with a sick employee?
  - How do you handle certain medical conditions?
  - Claims guidance – can this become a disability claim?
  - We help you through the claim process.
- Helps speed up assessment in the case of a disability claim
- Provides information on accommodating people in the workplace
- Provides product help and information.

## WE CAN HELP THROUGH EVERY STAGE.

Disability claims are complex, but we have a framework to guide you through each stage. Whether the employee is still at work with the medical condition, or ready to return to his or her duties, we can tell you exactly how to handle each possible situation.

**This feature is standard in our Income Protection policies. Simply call 021 5093 911.**



**CORPORATE  
GROUP ASSURANCE**

**DO GREAT THINGS EVERY DAY**

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