



## Sampling and Methodology...

# **Annual Survey**

Metro Working South Africans Saving & Investment Behaviours & Attitudes

Online survey (7 main metros)

1 530 respondents

Personal Monthly Income: R8k + Weighted to the working SA population

Fieldwork dates: 10 May – 3 June 2021

### **Generation Definitions...**

Gen Z: 18 – 25 years

Gen Y: 26 – 40 years

Gen X: 41 – 56 years

Baby Boomers: 57 years and older

#### Key themes...

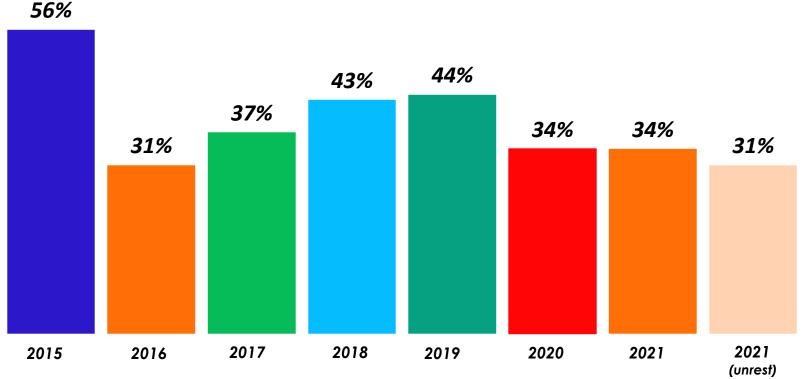
- Sentiment about the country
- Current financial situation
- □ Dependency
- Financial priorities and behaviour changes
- □ Debt
- ☐ Informal savings & Stokvels
- □ Sources of income and introducing "Poly-Jobbers"
- □ Pre-retirees
- New ways of entertainment





# Confidence in the SA Economy...

"I feel confident about the South African economy" (% Strongly agree/Agree)





#### The state of the country...

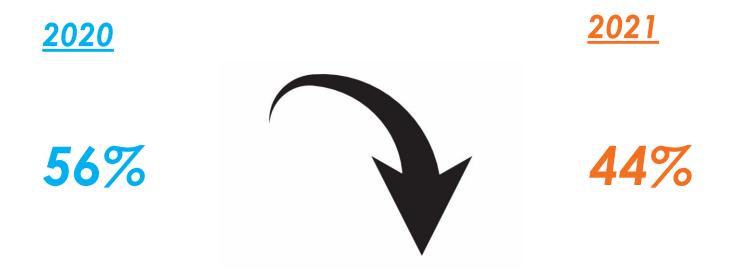
#### <u> 2021</u>





# Government's response to Covid-19...

"I am satisfied with the way the Government is handling the Covid-19 situation"





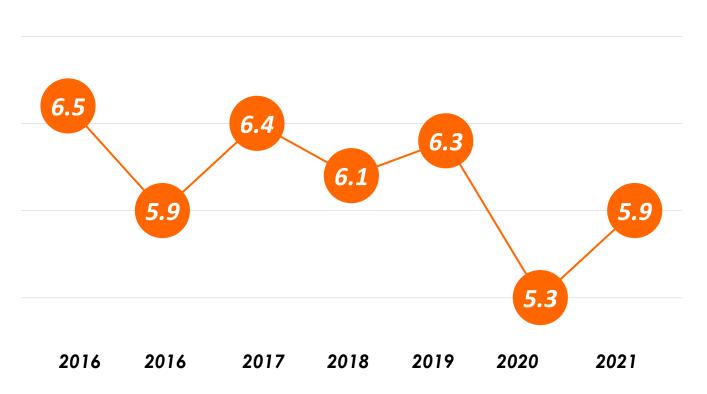
Some recovery in incomes levels, but still over a third earning less than before Covid-19

Impact	July 2020	July 2021
Positive impact – I am earning more than before	<b>6</b> %	13%
No impact as yet – I am earning the same as before	41%	49%
Some negative impact – I am earning a bit less/have taken a small salary reduction/reduced hours	28% 53%	26% 38%
Significant negative impact – I am earning significantly less/big salary or earnings reduction	25%	12%



#### Satisfaction with financial situation...

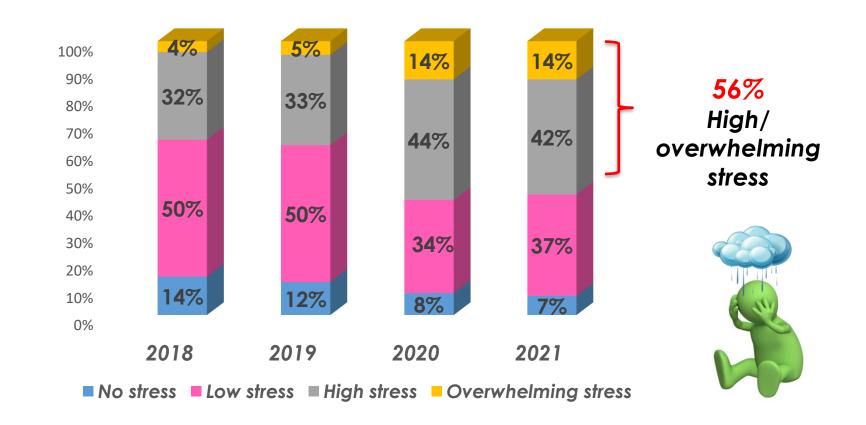
#### Mean Score out of 10





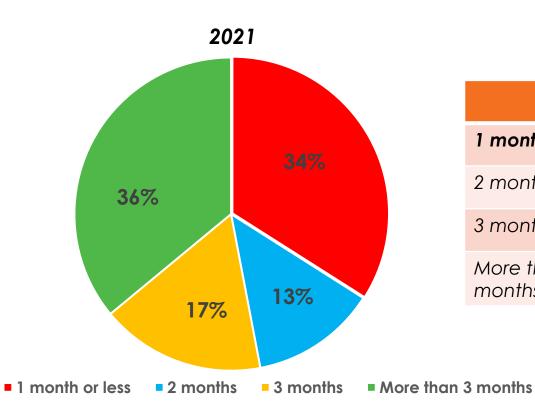


#### Financial stress levels...





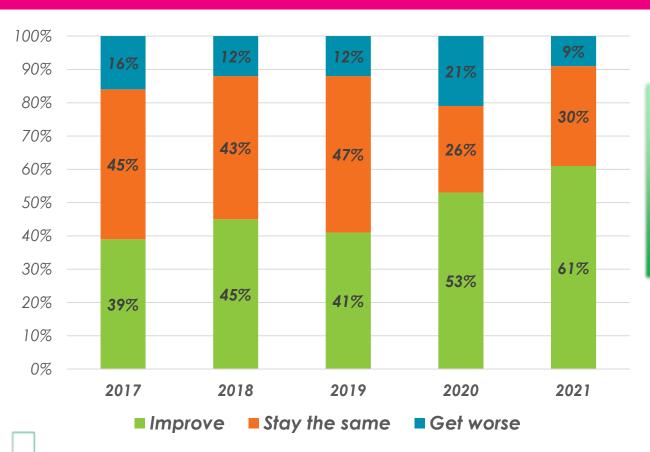
# If lost job, funds would last for...



	2019	2020	2021
1 month or less	28%	40%	34%
2 months	17%	15%	13%
3 months	17%	17%	17%
More than 3 months	38%	27%	36%



#### Financial outlook for next 6 months...



Gen Z (18 – 25 years) are most optimistic: 78% (Improve)

Baby Boomers (57 years +) are least optimistic: 39% (Improve)





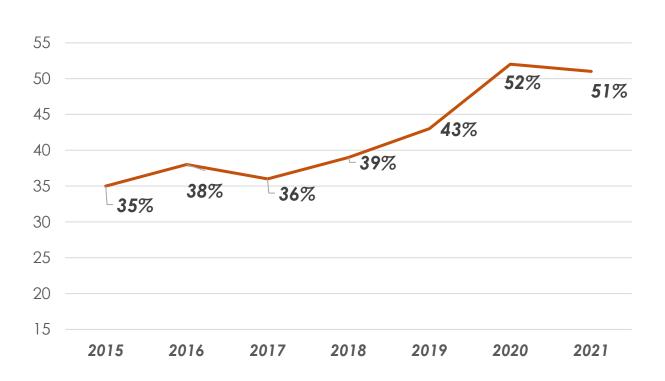
Dependency





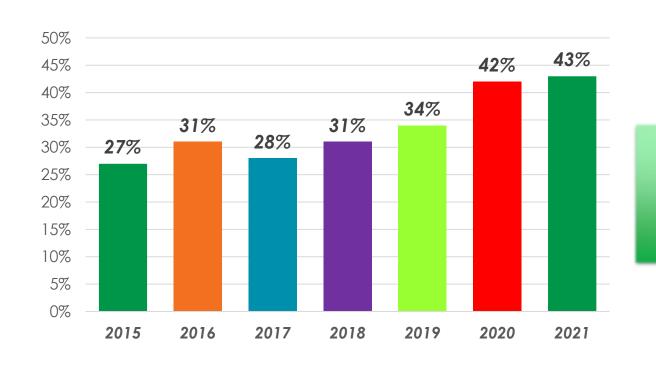
#### Adult dependents...

#### "1 in 2 have at least one adult dependent"





#### Old Mutual Sandwich Generation Indicator...





**Gen Y** (26 – 40 years) highest % in the Sandwich Generation:

47%



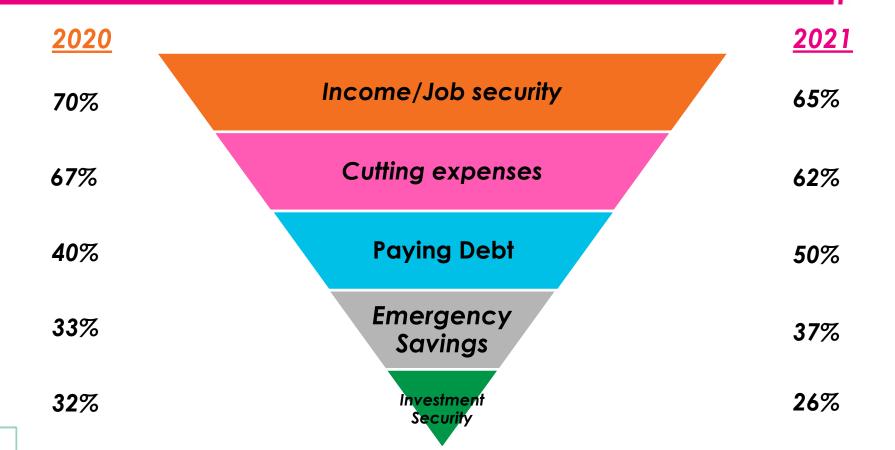
### A stark realization...

# 87%

"Covid-19 has made me change the way I think about and manage my finances"



#### Financial Priorities...



## Additional priority...post unrest

# **Protection**

1 in 4 assessing their insurance cover



#### Income & expense management...

69%
Used loyalty
points/rewards

57%

Payment Holidays 39%

Switched to cheaper supermarket brands 39%
Cheaper DSTV/
streaming
options



36%

Cut down on domestic help

35%

Moved to cheaper cell phone or data option 31%

Given up gym subscription

12%

Moved children to less expensive schools

And 1 in 3 have "combined homes"



### Savings/Investment horizons..."Short-Term"



"Short-term/immediately accessible" 13%



# The not so good behaviours...

		<u> 2019</u>	<u> 2020</u>	<u> 2021</u>
•	Fallen behind on household bills	24%	<b>37</b> %	34%
•	Had to borrow from family/friends	38%	39%	44%
•	Cashed in savings/investment policies	N/A	23%	31%
•	Cut down/cancelled car/household insurance or moved to cheaper options	N/A	N/A	25%
•	Cut down/cancelled medical aid cover or moved to cheaper options	N/A	N/A	20%

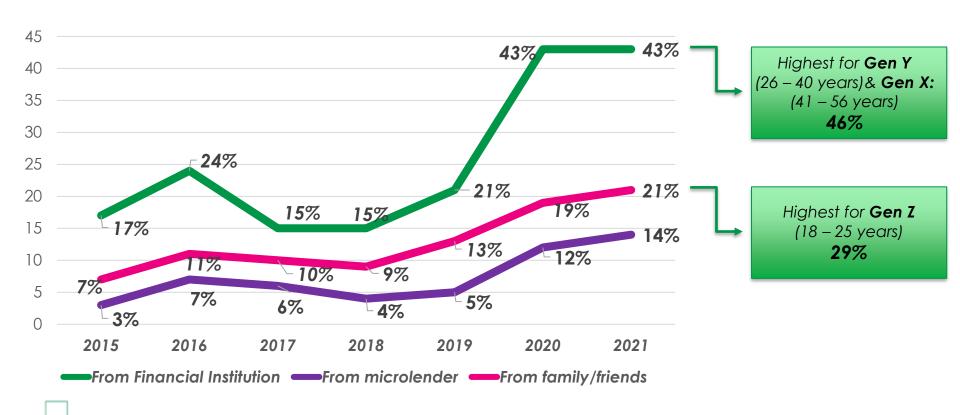


# Debt

KNOW BETTER IIII IIII IIII DO BETTER



#### Personal loans...





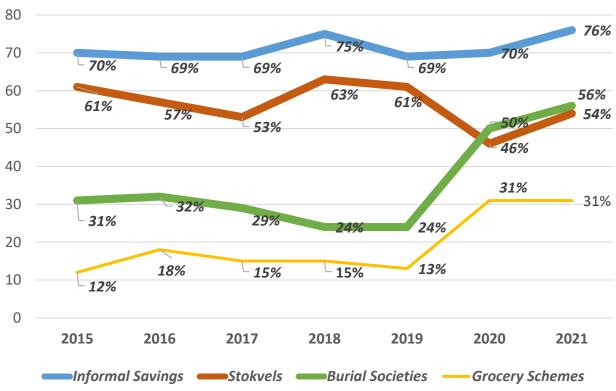
# Debt repayment...

		<u>2019</u>	<u>2020</u>	<u>2021</u>
•	Fallen behind on credit card payments	<b>5</b> %	28%	27%
•	Fallen behind on store card/account payments	20%	30%	28%
•	Fallen behind on rent or home loan payments	<b>7</b> %	26%	19%





#### Informal savings...



Filtered on Black respondents



### Number of stokvels & monthly contribution...

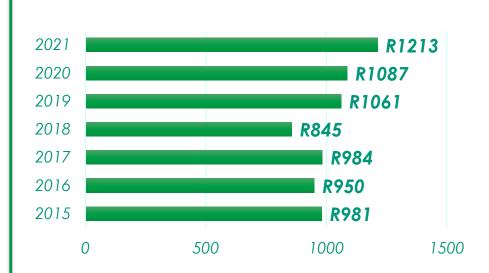
#### Belong to more than 1 stokvel:

2021: 53%

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**2017**: **32**%

#### **Average Monthly Contribution**





Purpose		_
Groceries	62%	
End of year expenses	60%	
School fees/education	30%	
To buy to property	26%	Conv
Travel/Holiday	25%	Gen Y (26 – 40 years)
Weddings/other big events	17%	<b>32</b> %
Invest in the stock exchange	14%	
To buy livestock	13%	
To buy cleaning/sanitizing products	12%	





Sources of income & Poly-Jobbers



# Introducing the...Poly-Jobbers

	<u> 2017:</u>	<u> 2021:</u>	
Have a single source of income	63%	53%	Palva
More than 1 source: formal	13%	37%	Poly-Jobbers
More than 1 source: informal (Slashers)	24%	20%	



# Poly-Jobbers by Generation...

Gen Z 18 – 25 years Gen Y 26 – 40 years Gen X 41 – 56 years Baby Boomers 57 years +

66%

54%

36%

26%



#### What are the Poly-Jobbers doing...?







**Pre-Retirees** 





## Pre-retirees..."The best laid plans..."

#### Those ages 50+ years

47%

"Have had to dip into retirement savings/used up all/a lot of retirement savings"

16%

Retirement plans/finances have been affected by Covid-19

"Have been unable to make contributions due to reduced income/losing job"

16%



## **Entertainment**





# Ways of entertaining at home...

Watching movies, series, videos Reading Cooking and Baking Online chatting with friends/family Exercise/fitness/yoga/pilates	76% 65% 61% 51% 51%
Learning something new/upskilling	44%
Gardening	43%
Gaming	41%
Board games	<b>33</b> %
Arts and Crafts	23%
Attending live concerts/events	19%
Watch parties (live chatting while watching movies/shows together)	17%
Virtual tours	16%



# New learning/skills...

New academic course	<b>53</b> %
How to cook/bake	<b>47</b> %
How to do home repairs	44%
How to take care of garden	<b>37</b> %
How to do basic car repairs	29%
A new language	23%
A new sport/exercise	23%
How to play a musical instrument	20%





# **THANK YOU**