

Eve Control



Advanced charge station management made simple

Managing a portfolio of EV charging stations can be complex – from configuring settings and managing user access to servicing and maintaining consistent performance across multiple locations. Eve Control is designed to reduce that complexity.

Eve Control is an intuitive, fully web-based platform that enables installers, charging station owners and CPOs to configure, monitor and manage Alfen charging stations directly from a browser. By bringing Alfen specific settings together in a single environment, it supports efficient configuration and reliable, consistent operation. Together with Eve Install, the platform replaces the need for advanced onsite configuration tools by providing a structured, centralised approach.

Compatible with both Alfen Pro-line and Alfen Plus charging stations, the platform provides a structured approach suitable for small sites as well as large charging locations.

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Structured configuration and centralised control

Eve Control combines asset management with a clear, modern interface. Users can apply charger settings, carry out remote support actions and maintain operational oversight across their charging infrastructure. Where required, temporary remote access can be granted for service cases, enabling controlled diagnostics and support without a site visit. Whether managing a small number of chargers or a larger portfolio, the platform provides a consistent and predictable way of working.



Simplified daily operations

A clear web interface supports straightforward charger configuration and management.

Reduced need for on site work

Remote support capabilities allows certain actions, such as password recovery or setting adjustments, to be completed without visiting the charger. Temporary, time bound remote access can be enabled for service partners when needed.

Remote service

Provide remote service in case the primary back office is not accessible, or the primary back office doesn't provide the required functionality.

Flexible and cost-efficient

Suitable for organisations that want structured control without automated financial settlement.

Compatible with any back office

Chargers can be linked to the user's preferred CPMS while retaining access to Alfen specific functions.

Suitable for different site sizes

A consistent approach for both small installations and larger, multi site charging deployments.

Key capabilities

- › Asset management and configuration for Alfen Pro line and Alfen Plus charging stations
- › Management of employee or resident charge card access
- › Export of charging transactions for reimbursement or manual settlement
- › Connection to any back office office, with optional routing via Alfen
- › Remote support from Alfen or authorised Field Service Partners
- › Temporary remote connectivity for service cases, enabling controlled access and diagnostics
- › Optional Alfen SIM for Connectivity as a Service

Eve Control is part of Alfen Digital Solutions — supporting the operational phase of the EV charging lifecycle and working alongside tools for installation, monitoring and long term service.



**Built to move
what matters**

Visit our Eve Control product page for more info.



www.alfen.com