



January 3, 2023

T-Mobile USA, Inc.  
Attn: Mike Sievert, CEO  
12920 SE 38th St  
Bellevue, WA 98006

Dear Mr. Sievert,

I hope this letter finds you well. Congratulations on being chosen as CNN's "CEO of the Year", and for leading your team through another year of fantastic growth and success. Well done!

Redzone Wireless, LLC ("Redzone") is a fixed wireless internet provider based in Rockland, Maine. Redzone has been in operation since 2006, and it has a proud 16-year history of pioneering achievements, awards, and recognition. Redzone currently provides FWA internet access service exclusively on licensed 2.5 GHz spectrum to thousands of rural Maine households in all of the state's 16 counties. **I am reaching out to you because I am concerned for the integrity and well-being of those connections.**

As background, Redzone holds long-term leases on seventy-five percent (75%) of the EBS 2.5 GHz MHz-pops statewide in Maine, and it is currently the only EBS 2.5 GHz operator, fixed or mobile, anywhere in Maine.

Redzone acknowledges that T-Mobile was the Auction 108 winning bidder for twenty percent (20%) of the outstanding EBS 2.5 whitespace, and it will need to build infrastructure on those remnant GSAs following the FCC's issuance of licenses. **It is imperative that T-Mobile and Redzone work closely together as T-Mobile enters the Maine market on the 2.5 GHz spectrum so as not to interfere with Redzone's thousands of rural connections already in place statewide.** Two or more providers operating on the same channels and in close proximity is a recipe for disaster, and it will lead to mutual interference and severe service-degradation if not carefully coordinated. Since Redzone is the incumbent EBS 2.5 operator, **it respectfully requests that T-Mobile match its frame configuration and timing and commits to close-and-frequent communication with Redzone's network & engineering team** in order to protect the integrity and well-being of the thousands of rural Maine households that currently depend on these connections for their home and business Internet.

For your information, Redzone coordinated and hosted an introductory call with James Goldstein, Kanwar Jolly, and Sanaullah Nihal of T-Mobile on November 10, 2022 to bring attention to this matter. Mr. Goldstein committed to provide the Redzone team with an MNDA after the meeting so that the parties could share network details. As of today, nearly two months

since that discussion took place, and in spite of our follow-up request, Redzone has not received the MNDA. I hope that this outreach will help to re-engage the parties.

My contact information is provided below. Please know that I am open to discuss any manner of solutions with you and your Senior Team that would turn this matter into the most positive, and successful outcome for all parties.

Thank you for your time and attention to this important matter. I wish you all the best in the New Year.

Respectfully,

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CC:  
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