

## **Additional terms and conditions of sale for refurbished**

Refurbished is a new proposition that bol is currently developing. Partner agrees to the following terms:

1. 'Refurbished' is a separate offer type (besides 'new' and 'second-hand') within bol. To create a refurbished offer, Partner must connect to bol's closed Offer v11 beta API. This connection can be used to create, retrieve, and update refurbished product ranges. If Partner wishes, the connection can also be used to manage other product ranges. We have instruction materials available to support building this connection.
  - Please note: Partner may use an integrator, which allows them to connect to the bol beta API via a specific module without building the connection themselves. Bol currently collaborates with Channel Engine and EffectConnect for this purpose.
  - If Partner fails to set up this connection, bol may revoke selling rights.
2. Sales insights and analytics available for new items are not yet available for refurbished items. These things are constantly under development, with new functionalities added over time. For specific questions, please contact [refurbished@bol.com](mailto:refurbished@bol.com).
  - Please note: Using an integrator may provide Partner with more insights than building the connection themselves. For further questions, please contact [refurbished@bol.com](mailto:refurbished@bol.com).
3. On the bol platform, a refurbished item is presented to the end consumer as a separate refurbished offer within the existing global product listing or category. Partners must ensure that the EANs they use are correctly linked to the globalID or EAN used by bol. More information is available on our Partnerplatform.
4. Display Advertising & Sponsored Products are not yet available for refurbished items.
5. Using promotions is not available yet. Partner may temporarily reduce prices, but this will not count as an official promotion (no promotion label, no 'from-to' price, no discount percentage). In 2025, several campaigns included refurbished items, and bol will continue to include refurbished items in suitable campaigns

in 2026. Throughout the year, refurbished items are often visible on the Mobile Home Page (MHP) and in automated email campaigns.

6. Partner must not offer refurbished items at a higher price than a new item. If a refurbished offer exceeds the price of a new item, it will not go live. Bol compares Partner's refurbished offers with all new items (from Partner and third parties). This also applies in the following situations:
  - Price of a Grade C device is higher than the price of a Grade A or B device
  - Price of a Grade B device is higher than the price of a Grade A device
7. Partner must request prior approval from bol to sell goods under the VAT margin scheme. Bol will check this using purchase invoices, product photos, and other relevant information.
8. Partners outside the EU may not use the margin scheme.
9. If Partner's supplier delivers items from outside the EU, the margin scheme cannot be applied. If goods are purchased from an EU-based supplier, the purchase invoice must not include VAT. If the supplier applies the margin scheme, this must be clearly stated on the invoice.
10. Partner guarantees that, where they apply the VAT margin scheme on sales via bol, they will comply with all legal requirements applicable to this scheme (Articles 28b–28i of the Dutch Turnover Tax Act 1968).