

Additional Productgroup Conditions

For a number of product groups, additional conditions apply in addition to the regular terms and conditions. This is because these specific product groups sometimes require extra actions or attention.

Household appliances (e.g., dishwashers, washing machines & dryers)

- Partner confirms that they are aware that delivering heavy items may require two people;
- Partner confirms that, upon delivery of an electrical or electronic device, the old, comparable device will be taken back free of charge.

Hygiene products (e.g., intimate clothing)

- Partner is aware of the return conditions regarding hygiene products (as [described](#) by the ACM).
- Partner may not mention anything about return conditions on the product page; this may only be done via the disclaimer that can only be activated by bol.
- Partner is aware of when bol has classified the product group or the item as a [hygiene product](#).
- Partner accepts that in the future bol may revise this policy, which could also affect the partner's proposition.
- Partner acknowledges that if bol does not apply a hygiene disclaimer to the item and after discussion it turns out that it is indeed such an article