

Return processes

Thank you for reaching out to ask about your unprocessed return.

I looked into it right away and found that the return has indeed not been processed yet. My apologies for the delay.

The item arrived in good condition, and I processed your return. The purchase amount will be refunded to your account within a maximum of 5 business days. If you haven't paid yet, the outstanding balance will be forfeited.

I hope this answers your question. If it didn't or you still have other questions, please don't hesitate to reach out to us. We love to help.

Have a nice day!

Kind regards,
[Name partner]

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