



RAMP OPERATIVE

Harrods Aviation is a widely recognised leader in the General (Private) Aviation industry. Renowned for our commitment to excellence, we pride ourselves on delivering the highest standards of customer service.

We are dedicated to employing only the very best individuals, those who share our passion for quality, professionalism, and exceptional client care.

We are currently recruiting for an experienced Ramp Operative to join our established, reputable team at our Luton base.

This role is offered on a full time, permanent basis.

THE ROLE

Working as part of an effective Ramp team that is responsible for providing ramp services to Harrods Aviation's discerning customers, the Ramp Operative will be required to provide all aspects of ground handling services.

This will include all aspects of airside driving, including the tug for aircraft manoeuvring. In addition, the successful candidate will be responsible for baggage handling, providing toilet and water servicing, de-icing during the winter months, and general assistance within the wider Operations department.

They are required to be quick thinking and very adaptable, as the nature of our business often dictates unique requirements.

The role is often demanding, requiring our staff to be organised and able to co-ordinate and communicate with all other departments.

They have to be multi-skilled, often have to undertake several tasks at once, whilst ensuring that they maintain a professional attitude at all times.

THE HOURS

The successful applicant must be flexible and professional. The Luton base operates 24 hours per day, 7 days per week, 365 days per year.

You will be required to work as part of a team covering a 24-hour operation, which will include working earlies, days, lates, nights, weekends and bank holidays.

The average working week is 40 hours. This will either be a 4 on 4 off or 6 on 3 off shift pattern.

For 4 on 4 off, the standard shift is 11 1/2 hours, with a 30 minute unpaid break (total 12 hours).

For 6 on 3 off, the standard shift is 8 1/2 hours, with a 30 minute unpaid break (total 9 hours).

During one shift set per calendar month you will be deemed to be a flexi shift worker. During this set of shifts you may be requested to alter your shift hours to suit the needs of the business and note that it is a condition of your employment that you may comply with such reasonable request to work.

Initial training will require a period working Monday to Friday.

THE SUCCESSFUL CANDIDATE

Previous ramp handling experience is a necessity, gained in either a commercial or private aviation setting.

The role is demanding and the successful candidate should be flexible, able to work under pressure and have the ability to prioritise whilst remaining calm and continuing to set a professional example to your team.

Applicants should also have an enthusiastic, willing personality with a sense of humour and the ability to work on their own initiative. Good communication skills combined with courtesy and integrity are essential.

Good computer skills and administration skills (Microsoft packages, general working knowledge of systems) are an essential requirement.

A full UK driving licence is essential, along with the ability to pass a standard medical assessment and the required airside driving test.

The role is an active role and therefore you need to also be physically fit to fulfil the job requirements. You will also be required to work in all weather conditions.

You will need to hold the right to live and work in the UK and have a 5-year checkable history - either employment and/or education - to obtain an airport ID pass.

In accordance with Home Office guidance successful candidates will be required to evidence their right to work in the UK before commencement of employment. We do not hold a licence to sponsor this role under the Skilled Worker route. Candidates must therefore hold the right to work in the UK without employer sponsorship

REMUNERATION

£36,506 basic per annum

BENEFITS

- Enhanced annual leave entitlements (dependent on shift pattern and pro-rated during first year dependent on start date)
- Holiday Purchase Scheme
- Happy Birthday Day
- Harrods Retirement Savings Plan Foundation (Contributory Company Pension)
- Harrods Rewards Card (staff discount)
- Employee Assistance Programme
- Onsite Parking
- Full Uniform also provided.

HOW TO APPLY

If you feel you have the right experience and qualities to apply, please submit an up to date CV and covering letter, quoting RAMP_OP to human.resources@harrodsaviation.com

Closing Date –31st August 2026

Contact Name: Human Resources

Contact No: 01582 589327