



1. Be prepared

- Departures is signposted from the entrance and check-in hall, you will need to go through Security to get to the departure lounge and boarding gates.
- Before security take time to make sure you have your boarding pass ready.
- Liquids will need to go in clear bags and bags can be found free of charge on the black preparation tables before Security. Liquids must be less than 100ml and you can find out more about liquid rules at <http://www.london-luton.co.uk/inside-lla/be-security-smart/what-are-my-liquid-limits>



2. Entering the Security search area

- Before entering the security area you will need to scan your boarding pass.
- This can be done by a member of security staff if using the Priority Lane or by yourself using one of our e-gates.
- If you need help or have any questions just ask a security staff member.



3. Going through Security

The security area is a busy place and you may have to stand in a queue. Our security staff are here to help guide you through the process easily and quickly.

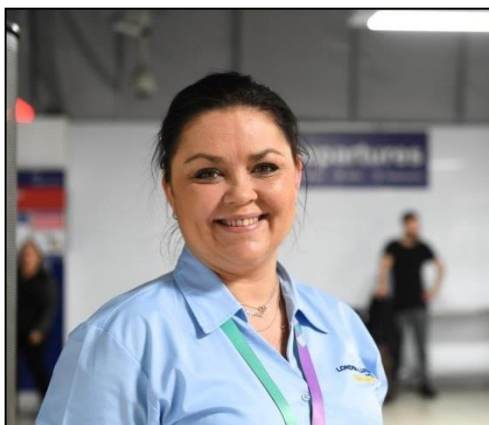
- Please make sure you are ready before arriving at the tray loading area.
- Once at the tray loading area, take a tray from the bottom shelf and place your bag, any hats, scarves, jackets, boots, watches, belts, liquids and electronic items in here. Make sure your pockets are empty. Push the tray forward for it to go through the security scanner.
- You are now ready to go through the archway.
- You may also have to stand in a short queue here. If you have any additional requirements or concerns please speak to a staff member.
- Wait here until a security officer asks you to walk through the archway. You may be subject to a further search in our body scanner but don't worry, this is perfectly safe and happens many times each day.
- Once you are through the archway you can collect your items. Please take your time to collect all of your belongings and pack your things away safely at the benches provided before leaving the area.
- If you have any concerns or are worried please speak to the security officer



4. People you might see

The security process can be a bit overwhelming, but our staff, are on hand to help you.

- All of our Security Officers wear the same uniform and are easy to identify. If you have any concerns or questions then just ask them.
- Other passengers



5. Things you may see and hear

The security hall is quite a noisy place with many things happening at once.

Here are a few things you may see or hear:

- Sirens, alarms, lights and sensors
- Trays moving through the system
- Scanning and camera equipment
- Bags and suitcases



If you have any questions after reading this factsheet please email disabledfacilities@ltn.aero and we will be more than happy to help you.

We also welcome any feedback following your visit to the airport.

Please get in touch with LLA's Special Assistance team at

disabledfacilities@ltn.aero