

Monday 22nd January 2018 – 13.00hrs. Putteridge Bury Conference Centre

Members

Mr M Routledge	Chairman
Cllr M Dolling	Luton Borough Council
Mr M Nidd	LLATVCC
Cllr J Timmis	Dacorum Borough Council
Cllr R Berry	Central Bedfordshire Council
Cllr D Bowater	Central Bedfordshire Council
Cllr R Mills	St Albans City and District Council
Ms L Attrup	LADACAN
Mrs S Hollingsworth	STAQS (substitute)
Mrs L Greet	Breachwood Green Society
Cllr J Gardner	Stevenage Borough Council
Mr D Healey	NATS
Cllr N Glover	Buckinghamshire County Council
Cllr A Wight	Buckinghamshire County Council
Mrs R Webb	BMKALC
Mr G Gayle	Airport Union Representative
Mr M Ryles	Airline Representative (Wizz)
Cllr C Duran	Hertfordshire Association of Parish & Town Councils
Cllr D Barnard	Hertfordshire County Council

Officers Representing

Mr N Thompson	LLAOL Operations Director
Mr J Dontas	LLAOL Flight Operations Manager
Neil Bradford	LLAOL Stakeholder Communications Manager
Mr D Gurtler	Luton Borough Council
Mrs T Simpson	LLAOL (Environment Manager)
Ms A Gackowska	LLAL (sub)
Ms A Morton	LLAL (sub)
Mr Bradley Timmins	LLAOL Airspace Performance Officer
Nicole Morris	LLAOL (Environment Officer)
Francis Whittaker	Dacorum Borough Council (sub)
Darl Sweetland	Buckinghamshire County Council
Mr P Donovan	Hertfordshire County Council
Ms J Woof	St Albans City and District Council
Ms G Davies	Central Bedfordshire Council
Mrs L Vallis	Aylesbury Vale District Council

Noise Consultant & Secretariat

Mr J Charles	Bickerdike Allen Partners
Mrs P Harris	Committee Administrator

1.0 Apologies for absence and substitution

1.1 Apologies for absence were received from:

Mr N Barton - LLAOL (CEO)
 Cllr D Williams - Hertfordshire County Council
 Ms C Danby - Stevenage Borough Council
 Mr K Besgrove - Harrods Aviation
 Mr S Shearer - Cargo Operators
 Ms Sophie Dekkers – EasyJet
 Ms L Symes – North Herts District Council
 Laura Church – LBC
 Cllr D Godfrey – PAIN
 Sir B Stanier - Aylesbury Vale District Council
 Laura Wood - Dacorum Borough Council
 Mr Justin Richardson - Beds Chamber of Commerce
 Mr R Porter – LLAL
 Cllr P Castleman - Luton Borough Council
 Cllr R Drewsbury – Bedfordshire Association of Town and Parish Councils
 Cllr M Muir - Vice Chairman North Herts District Council

1.2 The Chairman welcomed attendees to the January Meeting

2.0 Minutes and Matters arising from the LLACC Meeting 23rd October 2017

2.1 Members noted the minutes from 23rd October 2017 and agreed these as a correct record of the meeting. The Administrator undertook to publish the minutes on the website following adjustments as detailed below.

Admin

2.2 Item 8.5 – ‘duelling’ to read dualling

3.0 Report on the Noise & Track Sub Committee 20th December 2017

3.1 Members were advised that the NTSC met on the 20th December and that the reporting period was for the 3rd quarter of 2017 (July to September) which was discussed in detail.

3.2 Members had discussed at length the content of Quarterly Environment Report and it was noted that passenger numbers had increased by 6% and total traffic movements by 2%. The total movements in the night quarter period had increased by 13% and the early morning movements also by 13% when comparing with the same period last year.

Airlines had achieved CDA on 92% of arrivals and this was consistent with the same period in the previous year; CDA compliance was still outperforming other airports.

The noise monitor results showed that the majority of departure noise levels were in the range of 70 to 76 dB L_{Amax}. The total number of recorded departure noise events of 80 dB and above was 89 by day and 16 by night.

There had been 3 noise violation during the day by a Boeing 737-200 executive jet. There had been 2 night time violations by an executive jet and a Wizz Air A320.

The night time noise contour area had increased by 6%.

16 departure track violation fines had been issued by the airport due to poor track keeping and these related mainly to executive jets. Members noted that over 99% of aircraft had flown on track.

Members again noted the significant increase in complaints for the quarter to 5,785 compared to 2139 for the same period last year. There had been 411 new complainants. Westerly departure still formed the largest % of complaints. LLACC members enquired if the airport had ever conducted a survey on community attitudes to noise. LLAOL stated that this was something that could be considered for the future and stressed that LLAOL were fully understood the adverse impact of noise in communities.

Members noted that the airport had operated with a night quota total for the preceding 12 months of 8,019 against a limit of 9650. The early morning shoulder activity had been 5,860 for the preceding 12 month against a limit of 7,000.

Public Surgeries had been held in Whitwell and Caddington. The adoption of a night period respite similar to Heathrow had been discussed.

- 3.3 NTSC members had been given a presentation on the initial work on options for new or slightly modified westerly departure routes. It had been noted that a second meeting of the Focus Group was planned for the New Year to discuss the best possible options.
- 3.4. FLOPSC – members had discussed the various noise control measures and in particular the use of the delayed landing gear deployment on approach trial. Following the trial, Stevenage residents had requested that the trial condition be implemented as they had noticed an immediate benefit. LLAOL advised that four airlines had already agreed to make the quieter procedure their standard operating procedure for Luton and were hoping that all the airlines would adopt the procedure.
- 3.5 Noise Monitoring Schedule – Members had been advised on the various noise monitoring locations planned for 2018. LLAOL informed that further mobile noise monitors were to be purchased.
- 3.6 2017 Annual “Summer” Noise Contours - LLAOL informed that the noise contours for the period mid-June to mid-September had been computed and indicated that the area of the daytime contour was just less than the initial limit specified in Planning Condition 12. The night-time contour area was over the limit by 4%. LLAOL informed that the result had been expected and they were in discussion with LBC. The main cause for the increase was the continued growth in traffic. LLAOL advised that they were working with the airlines to speed up the introduction of re-engined and totally new aircraft which would aid in reducing the noise contour area. Late arriving aircraft had also impacted on the night time contour area.

LBC informed that they had advised LLAOL to carry out pre-application dialogue with local stakeholders before any Section 73 application to vary Condition 12 was submitted and added that such an application would of course involve a full public consultation and planning application.

Further discussion ensued with LLACC members regarding the breach in the Noise Contour limit and how it should be addressed.

- 3.7 NTSC Members had acknowledged the report from the Noise Insulation subcommittee following their meeting in November which reported that 38 properties in total for 2017 received the benefits from the scheme. LLAOL informed that they intended to revisit the properties in to 2 to 3 year's time to establish whether the works had been successful.

4.0 Report on PSSC – 20th December 2018

LLACC Members noted the PSSC report from the 20th December.

- 4.1 PSSC members were briefed at length on the Car Parking arrangements and future developments at the airport. It was noted that the pricing policies were consistent with the LLAOL 'one-till' arrangement and in keeping with other UK airports; the concept was to charge at the point of use rather than subsidise car park users by charging the broader travelling public. Charging was designed to influence behaviours and sought to encourage early pre-booking and modal split of surface travel to the airport. It was noted that while 'turn up on the day' charges were amongst the highest there was a considerable discount for pre-booking and these charges were extremely competitive.
- 4.2 There was further discussion about how the DART transport system and other airport developments would impact on parking availability over the coming years. The DART would reduce the Mid-term car park by 300 places and the Short-stay would come down by 800 places while the work was in progress. From an overall position of around 9000 places today the various works would see the spaces offered fall to nearer 7000 over the next 18 months before being increased (once the new multi-storey and other changes were in use) to 9700 by 2020.
- 4.3 Feedback from passengers was discussed. It was noted that during the Quarter contacts per thousand passengers had remained at around 0.8 roughly split 60 : 40 complaints : enquiries once the small number of compliments were removed. Many complaints were quite general and related to building works, dissatisfaction with Ground Handling remains a trend particularly in relation to baggage arrival along with the attitude and behaviour of the Ground Handling Agents at check-in gates, dissatisfaction also continues with the Car Parking facilities. It was noted however that Security were no longer in the top 5 of issues in 2 months out of three during the Quarter.
- 4.4 Third party performance had had an adverse impact on the Airport's reputation as a whole and it was suggested that the customer service training that had worked so well for LLAOL and Immigration staff might be offered to the GHAs as well.
- 4.5 The Surface Access Strategy had completed its consultation phase and it was hoped that it would be published in January 2018. Of note, a recurring theme in the responses had been that the targets for modal split were not ambitious enough. The PSSC noted this work and the need for the targets to be achievable or else they would become irrelevant.

5.0 Airport Updates

- 5.1 Members noted the continued growth of the airport resulting in a record 15.8mppa in 2017 despite the challenges of delivering major infrastructure improvements which had affected most areas of the airport and terminal facilities
- 5.2 LLAOL informed that they had signed legal agreements in November to enable LLAL to commence their 3 year construction programme for the delivery of the DART a rail link that will connect London Luton Parkway railway station with the airport terminal building. It was noted that the first steps of construction would include a new temporary drop-off Zone and a second multi storey car park adjacent to the main terminal.
- 5.3 On-time performance for the year to date had improved slightly (3%) when comparing with the same period in 2016. The main factors impacting on performance had been late arriving aircraft, airspace capacity issues in mainland Europe and European ATC industrial action. It was also noted that there had been 2 major snow events in December and this had had an impact on aircraft de-icing.
- 5.4 Security continued to perform well along with Immigration and it was noted that 71.2% of eligible document holders had elected to use the e-passport gates.
- 5.5 Customer Feedback - Members noted that the largest categories for complaint had concerned Ground Handling, Car Parking and miscellaneous issues (mainly relating to construction work).
- 5.6 LLAOL advised that 15 new destinations in December were on sale when comparing with the same period in 2016.
- 5.7 Members noted the increase in waste recycling for 2017 compared to 2016 and the planned upgrades for further air handling units in 2018 to reduce electricity consumption.
- 5.8 Flight Operations – LLAOL advised that public surgeries had been held in Baldock and Letchworth in Q4 and they had also met with residents from Childwickbury and Redbournbury to discuss noise impacts. The noise monitoring programme continued to progress well and LLAOL advised that they intended to purchase 3 additional noise monitors. With regards to the airspace change process, the main area of work had been to ensure that the process to date met the requirements of the new CAP 1616.
- 5.9 Members noted the increase of 40% in applications from Hertfordshire to the LLA Community Trust Fund following a concerted effort post summer to encourage groups from Hertfordshire to apply. Members enquired if something similar could be done for Buckinghamshire.

LLAOL

6.0 LLAL Presentation on 'The Vision 2020 - 2050

- 7.1 Members were given a presentation by LLAL on their London Luton Airport vision for sustainable Growth for 2020-2050.

Further discussion ensued around the presentation with Members noting the distinction between the owners LLAL and the operators LLAOL.

7.0 Luton Borough Council Report

- 8.1 Members noted the LBC report and acknowledged the application for the movement and reuse of up to 331,400 metres cubed of spoil on six sites within London Luton Airport and the diversion of the of the airside perimeter road. It was noted that the new business Park (Century Park) application included a proposal for a 2km Access Road.
- 8.2 LBC informed that the Local Plan had been adopted on the 7 November 2017 with no judicial review lodged.

9.0 Correspondence Received since July 2017

- 9.1 Members noted the letter from the Chairman to The Friends of Wigmore Valley Park regarding their application for membership.

10.0 Any Other Business

- 10.1 No further business was discussed, and the meeting closed

Date of Next Meeting

23rd April 2018