

Monday 23rd April 2018 – 13.00hrs. Putteridge Bury Conference Centre

Members

Mr M Routledge	Chairman
Cllr M Muir	Vice Chairman North Herts District Council
Cllr M Dolling	Luton Borough Council
Mr M Nidd	LLATVCC
Cllr J Timmis	Dacorum Borough Council
Cllr R Berry	Central Bedfordshire Council
Cllr D Bowater	Central Bedfordshire Council
Cllr A Pawle	St Albans City and District Council (substitute)
Mr A Lambourne	LADACAN (substitute)
Mrs S Hollingsworth	STAQS
Mrs L Greet	Breachwood Green Society
Cllr J Gardner	Stevenage Borough Council
Mr D Healey	NATS
Cllr N Glover	Buckinghamshire County Council
Cllr A Wight	Buckinghamshire County Council
Mrs R Webb	BMKALC
Cllr C Duran	Hertfordshire Association of Parish & Town Councils
Cllr D Godfrey	PAIN

Officers Representing

Mr N Thompson	LLAOL Operations Director
Mr J Dontas	LLAOL Flight Operations Manager
Mr N Bradford	LLAOL Stakeholder Communications Manager
Mr D Gurtler	Luton Borough Council
Ms A Gackowska	LLAL (sub)
Ms A Morton	LLAL (sub)
Mr B Timmins	LLAOL Airspace Performance Officer
Miss N Morris	LLAOL (Environment Officer)
Darl Sweetland	Buckinghamshire County Council
Mr P Donovan	Hertfordshire County Council
Ms J Woof	St Albans City and District Council
Ms G Davies	Central Bedfordshire Council
Brett Warren	Aylesbury Vale District Council (sub)
Laura Wood	Dacorum Borough Council
Ms L Symes	North Herts District Council

Noise Consultant & Secretariat

Mr J Charles	Bickerdike Allen Partners
Mrs P Harris	Committee Administrator

1.0 Apologies for absence and substitution

1.1 Apologies for absence were received from:

Mr N Barton - LLAOL (CEO)
 Cllr D Williams - Hertfordshire County Council
 Cllr D Barnard – Hertfordshire County Council
 Ms S Barker - Stevenage Borough Council
 Mr K Besgrove - Harrods Aviation
 Mr S Shearer - Cargo Operators
 Ms Sophie Dekkers – EasyJet
 Laura Church – LBC
 Sir B Stanier - Aylesbury Vale District Council
 Mr Justin Richardson - Beds Chamber of Commerce
 Mr R Porter – LLAL
 Cllr R Drewsbury – Bedfordshire Association of Town and Parish Councils
 Cllr Roma Mills
 Ms L Attrup – Ladacan
 Mr G Gayle - Airport Union Representative
 Mr M Ryles - Airline Representative (Wizz)

1.2 The Chairman welcomed attendees to the Spring Meeting

2.0 Minutes and Matters arising from the LLACC Meeting 22 January 2018

2.1 Members noted the minutes from 22nd January 2018 and agreed these as a correct record of the meeting. The Administrator undertook to publish the minutes on the website.

Admin

2.2 Members referred to the Public Surgeries and suggested that they should be better publicised. LLAOL commented that they do inform local councils, including parish and district councils, of the meetings along with other various means to advertise the events. LLAOL stated that it was not just the airport's responsibility to advertise the event but also the local Parish Councils responsibility. Members also suggested that the Public Surgeries should be held in the evening as daytime was not convenient for many residents. LLAOL confirmed that they generally hold the surgeries between 4pm and 7pm. The Chairman suggested that at the next NTSC meeting members should consider ways to improve communication to the general public regarding various events and in particular public surgeries. It was further noted that feedback from public surgeries is presented to NTSC and included in the quarterly monitoring report.

NTSC

3.0 Report on the Noise & Track Sub Committee 14 March 2018

3.1 Members were advised that the NTSC met on the 14th March and that the final reporting period for 2017 was reviewed. The meeting discussed in detail the content of the quarterly report and noted that passenger numbers had increased by 2% and total traffic movements decreased by 2.5%, total movements in the

night period increased by 0.8% and the early morning period increased by 9% when comparing with the same period in the previous year.

Members noted that CDA compliance at Luton was 89% of all arrivals.

Noise monitor results remain consistent with previous quarters with the majority of departure noise levels being in the range of 70 to 76 dB L_{Amax}. The total number of recorded departure noise events of 80 dB and above was 87 for daytime and 15 for night time. There were no noise violations recorded for daytime or night time during the period. Members noted that the noise contour area had increased very slightly by less than 1% for the period.

The airport continued to issue fines for any departure track violations – 23 were issued for the period and related primarily to poor track keeping by executive jets. It was noted that 99.5% of all aircraft had flown on track.

Members noted that complaints had increased from 1136 in the same period last year to 2446 for this period. The number of new complainants had decreased to 144 compared to 212 in the same period last year. NTSC members discussed their concerns in detail regarding the continued increase in complaints and possible contributing factors. LLAOL reiterated that they were fully aware of the adverse impact noise has on the surrounding communities.

Members were advised that the Night quota total for the preceding 12 months was 7,982 against a limit of 9,650 and for the early morning shoulder activity was 5,962 against a limit of 7,000.

The airport held a public surgery in Baldock (only one person attended). The team also met with parish councillors of Wheathampstead.

Members noted that in the last quarter of 2017, the re-engined aircraft had carried out 2% of all movements at Luton.

3.2 LLAOL updated NTSC members on several reports including:

Altitude Presentation in Community Noise Reports - In response to concerns raised by NTSC, LLAOL presented alternative diagram of the gate analysis used to portray the spread of heights of departing aircraft overflying the locations of community noise monitors. NTSC discussed the presentation and the importance of any height changes was stressed.

Brickhill Park August 2017 Community Noise Report – LLAOL informed that the report had incorrectly reported the average noise levels and presented members with the correct data. The noise levels were now more in accord with expectations, particularly when comparing noise results from nearby surveys.

Airspace Change Forum – LLAOL reported on the Group’s meeting of 16th February and informed that further work was ongoing to define the optimum departure routes prior to carrying out detailed simulation later this year, actual trials in 2019 and public consultation in line with CAA procedures. Further discussion ensued regarding the need for agreement with other local airports and the Dunstable Gliding Club and the climb gradient that could be used in the future. LLAOL also advised that the Flight Level Strategy was still the objective.

Condition 12 Variation - There was a long debate with NTSC members regarding Condition 12 (now Condition 10). LLAOL advised that in light of predicted noise contours for Summer 2018, they had taken steps to reduce noise at night (LBC advised that they had instructed the airport on the 16th February 2018 to provide a detailed Action Plan setting out how the Airport Operator plans to remedy the breach of this condition). LLAOL advised on things that they have already put in place and on what more can be done including:

With immediate effect for Summer 2018 and every subsequent Summer until further notice:

- No ad hoc movements will be permitted including Commercial, GA and Maintenance between 2200-0559 GMT 1st June – 30th September
- No further night slots to be allocated to series flights 2200-0559 GMT 1st June – 30th September
- No re-scheduling of existing allocated slots from the daytime 0600-2159 GMT into the night time 2200-0559 GMT 1st June – 30th September
- No “non-emergency” Diverted Flights will be accepted 2200-0559 GMT 1st June – 30th September
- For Summer 2019 and all subsequent seasons no aircraft with a value greater than QC1 will be permitted to operate in the night-time period.

In terms of the daytime noise contour limit the airport will be applying the following measures with immediate effect;

- No further daytime slots to be allocated to aircraft greater than QC1 0600-2159 GMT 1st June – 30th September
- No equipment changes on existing allocated slots that would involve replacing an aircraft with a QC value of 1 or less with an aircraft with a QC value greater than 1 0600-2159 GMT 1st June – 30th September
- No “non-emergency” Diverted Flights will be accepted 0600-2159 GMT 1st June – 30th September.

These new restrictions were discussed, and concerns raised over their effectiveness and impact.

NADP Study (Noise Abatement Departure Procedures) - LLAOL advised of their study of the departure procedures used by the airlines at the Airport, with 40% using NADP1 (a procedure to alleviate noise close to the airport) and 60% using

NADP2 (a procedure to alleviate noise distant from the airport). They reported their initial finding from analysing the relationship between noise survey results and procedure adopted that use of NADP2 appeared quieter. They noted that some operators use hybrid version of NADP, and different procedures related to the runway used. LLAOL advised the study was ongoing.

Noise Insulation Sub-Committee Report - LLAOL advised that the installation programme was ongoing with 66 new properties contacted.

RNAV1 Divergences – NTSC members commented that certain cargo aircraft appear to diverge from the RNAV1 swathe. LLAOL stated that was under investigation.

4.0 Report on PSSC – 14 March 2018

4.1 LLACC Members noted the PSSC report from March 2018

Feedback from passengers was discussed using the new and more detailed analysis.

During the busy Christmas period, and with the significant snow events, complaints had risen but the general trend was downwards, and this was most likely to be a result of the improving situation as the terminal works neared completion.

New Happy or Not machines are being deployed to assess passenger satisfaction in real-time and together with more detailed surveys it was felt the Airport had a good system of analysing how passengers were reacting. The overall satisfaction score for the Quarter was 73% positive.

The Surface Access Strategy had completed its consultation phase and was awaiting final approval before publication.

The Committee were updated on Border Force issues and noted the challenges stemming from uncertainty over BREXIT. The Committee noted that the relationship between Border Force and LLAOL was extremely good and this was contributing to the overall high levels of passenger satisfaction.

The Committee were briefed on the recent CAA PRM Audit. The formal report had not been received it was likely to place LLA in the 'Good' category.

The Committee were updated on developments and progress with the Terminal project. The new pier was to be used for a flight trial in March.

It was agreed that the next PSSC meeting, on the morning of 13 June 18, would comprise a visit to the Terminal to which all LLACC members would be invited.

5.0 Airport Updates

5.1 Members noted that passenger demand remains strong and that any deceleration of passenger growth was down to capacity constraints at the airport.

Project Curium works continue with many of the new facilities opening in the later part of quarter 1 and the new Pier B has been handed over and on schedule to open 2nd May and the ground breaking event for the new DART took place on the 17th April.

- 5.2 Although the Beast from the East and Storm Emma presented many challenges the airport performed well and experienced very little disruption. However, On Time Performance has been affected by the weather across Europe and Industrial action in Italy, France and Portugal. LLAOL informed that with OTP the metric they focus on is the On Time Turnaround because if an aircraft turns up late there is very little they do about it. It was noted by members that the drop off in On Time Performance was industry wide not just a Luton issue.
- 5.3 Security continued to perform well along and queue times comparable with the previous reporting period with a 10 minute queue time in the 90th percentile, a 6 minute queue time in the 75th percentile and a 4 minute queue time in the 50th percentile. Immigration also performed consistently the previous reporting period with a 28 minute queue time in the 90th percentile, a 14 minute queue time in the 75th percentile and a 6 minute queue time in the 50th percentile.
- 5.4 Customer Feedback - Members noted that the largest category for complaint related to Ground Handling specifically in regard to aircraft delays and baggage handling delays, the impact of the development works was also a cause frustration for many passengers.
- 5.5 Passenger volumes for the 1st quarter was +1% when comparing with the same period in 2017. It was noted that the initial drop in passenger numbers following the collapse of Monarch was picked up by growth from other low cost carriers schedules traffic.
- 5.6 Flight Operations – LLAOL informed that the next Airspace Change Focus Group meeting will be scheduled for late June/early July.

6.0 LLAL Presentation

- 6.1 Members were given an updated presentation by LLAL on their London Luton Airport vision for sustainable Growth for 2020-2050. Members were briefed regarding the Luton DART ground breaking ceremony last week, which officially marks the beginning of construction of the Luton DART which will connect Luton Airport Parkway rail station with the airport terminal and will offer passengers a seamless, efficient service, with a journey time of less than four minutes. The construction will create 500 jobs over three years, of which 30 will be apprenticeships and 70% of the contract spend will be undertaken within 20 miles of Luton. The Luton DART will officially open in 2021.

The London Luton Airport Enterprise Zone projects are moving forward and proposals have been submitted which will deliver 2,000 new jobs to a 2.5-acre site Bartlett Square, including a 170-bedroom hotel, high-quality office, retail and public realm space, and a multi-storey car park. Proposals were also submitted in December to bring 3,200 new jobs to New Century Park, the previously undelivered employment site east of the airport, along with a new access road and public open space, plus improved park facilities.

LLAL added that with the launch of their Vision for Sustainable Growth 2020 – 2050 they will also be seeking to submit a development consent order (DCO) to the National Planning Inspectorate as our potential growth is over 10 million. The vision not only provides a strategic direction of travel for LLAL but rather than seeking permission for incremental increases every few years, it allows us to be transparent about our long-term plans. The time lines are Dec 2017 Vision launch, Summer 2018: Non-statutory consultation; Summer 2019: Statutory consultation, late 2019: Application to Planning Inspectorate and 2021: Hope to secure consent from Secretary of State for Transport.

Further discussion ensued regarding the presentation.

- 6.2** Luton Borough Council Report - Members noted the LBC report and acknowledged the Century Park determination is expected within the next few days. The Bartlett Square application was validated last week. LBC also informed that the Holiday Inn Roundabout works have been put back and may need to revisit the Planning Application.

7.0 Correspondence Received since January 2018

- 7.1 There was no correspondence recorded

8.0 Any Other Business

- 10.1 LLAOL informed members that the Noise Action Plan was currently in draft and being circulated internally and they expected to consult with LLACC members by end May with a 4 to 5 week consultation period
- 10.2 LLAOL advised that a Public Surgery was planned in Wheathampstead on the 9th May 2018
- 10.2 No further business was discussed and the meeting closed

Date of Next Meeting

9th July 2018