

Monday 21st October 2019 – 13.00hrs. Putteridge Bury Conference Centre

Members

Mr M Routledge	Chairman
Cllr P Clark	North Herts District Council
Mr M Nidd	LLATVCC
Mr J Hale	STAQS
Mrs R Webb	BMKALC
Mr P White	SLAE
Cllr A Brewster	Hertfordshire County Council
Cllr D Barnard	Hertfordshire County Council
Cllr J Westbury	Beds Ass of Town & Parish Councils
Mr J Beavis	Breachwood Green Society (sub)
Mr D Godfrey	PAIN
Ms L Attrup	LADACAN
Cllr D Franks	Luton Borough Council
Cllr R Curthoys	St Albans City District Council
Cllr J Timmis	Dacorum Borough Council

Officers Representing

Alberto Martin	LLAOL – CEO
Mr N Thompson	LLAOL Operations Director
Mrs C Armstrong	LLAOL Head of Passenger Services
Ms N Morris	LLAOL Noise & Airspace Performance Manager
Ms A Green	LLAOL Community Noise Executive
Mr A Wong	LLAOL Airspace Performance Assessor
Mr D Sweetland	Buckinghamshire County Council
Mr D Gurtler	Luton Borough Council
Mr D Wilson	St Albans City District Council
Ms L Symes	North Herts District Council
Mr C Scanlon	LLAL

Noise Consultant & Secretariat

Mr J Charles	Bickerdike Allen Partners
Mrs P Harris	Committee Administrator

1.0 Apologies for absence and substitution

1.1 Apologies for absence were received from:

Mr S Shearer – Freight Operator DHL
 Ms Sophie Dekkers – EasyJet
 Mr M Ryles - Airline Representative (Wizz)
 Mr J Richardson - Bedfordshire Chamber of Commerce
 Mr G Gayle - Airport Union Representative

Mrs Lis Greet - Breachwood Green Society
 Cllr J Gardner - Stevenage Borough Council
 Mr P Donovan - Herts County Council
 Mr N Bradford - LLAOL Communications Manager
 Cllr A Wright - Buckinghamshire County Council
 Mr D Healey - NATS
 Mr S Mendham - Dacorum Borough Council
 Cllr D Bowater - Central Bedfordshire Council
 Cllr E Perry - Central Bedfordshire Council
 Cllr T Shaw – Luton Borough Council
 Ms L Aspite - LLAOL Environment Manager

1.2 The Chairman welcomed attendees to the AGM meeting

2.0 Minutes and Matters arising from LLACC Meeting 8th July 2019

2.1 Members noted the minutes from 8th July and agreed these as a correct record of the meeting. The Administrator undertook to publish the minutes on the website **Admin**

2.2 Item 2.4 – LLAOL confirmed that the Community Trust Fund Benefits would be extended to communities within Buckinghamshire.

Item 3.2 (Item 4.8) – LLAOL advised that aircraft with scheduled arrivals after 07.00hrs would be held and not allowed to land in the early morning shoulder period to encourage airlines to operate as per their flying schedules.

Item 4.8 – LLAOL confirmed that they were still waiting feedback from CAA on the post implementation review; once received they would be able to review the potential for further changes to this airspace issue. NATS had informed that a 5000ft minimum, by design, would not be possible at present.

Item 5.1 – following concerns raised by the Chairman regarding poor attendance at the PSSC, the AOC had been approached to ask if a member of the AOC would like to sit on the PSSC. Unfortunately, nobody has yet come forward.

Item 8.2 – The Chairman confirmed that he would be inviting Simon Healey the ICCAN Commissioner for Luton to attend one of the LLACC meetings in 2020.

Chairman

Item 9.2 – LBC advised that they would not routinely be disseminating Luton planning applications to other authorities and informed that the requirement was notify through the local papers. Concerns were raised by members as many of the residents around the airport fell into different counties and might therefore miss notifications.

2.3 Members enquired about the monitoring of nitrogen dioxide in the Drop-off Zone (DOZ) and raised concern regarding possibly high levels around the

DOZ and the bus terminal. LLAOL advised that they did not believe that they were in infringement regarding levels of nitrogen dioxide and informed that regular monitoring was carried out.

3.0 **AGM**

3.1 Election of Vice Chairman. The Chairman informed that as Cllr Muir no longer represented the North Herts District Council on the Committee, Cllr Annie Brewster of Hertfordshire County Council had agreed to take the role of Vice-Chair for the next 12 months. No other nominations were received, and Cllr Brewster was elected unopposed.

3.2 Applications for Membership. There have been no formal applications for membership or resignations received.

The Administrator committed to check and update the membership list for the website.

3.3 Membership of the NTSC. No new applications for membership had been received.

3.4 Membership of the PSSC. One resignation had been received from the Consumers Association. The Chairman paid thanks to Mr Wilson for his years of service on the sub-Committee. No new applications had been received. There was some discussion about either absorbing PSSC business in to the main LLACC, amalgamating the PSSC with the Surface Access Forum or continuing as is with a renewed drive for representation from passengers and airlines. It was agreed to continue with the PSSC for the moment but to keep the situation under review.

3.5 Membership of the Noise Insulation Scheme Sub Committee. The North Herts District Council representative agreed to join the NISC.

3.6 **Date s for Future LLACC, NTSC and PSSC meetings**

LLACC Meetings

20 January 2020	- 13.00hrs
20 April 2020	- 13.00hrs
13 July 2020	- 13.00hrs
26 October 2020	- 13.00hrs

NTSC Meetings

18 December 2019	- 14.00hrs
18 March 2020	- 14.00hrs
10 June 2020	- 14.00hrs
9 September 2020	- 14.00hrs
16 December 2020	- 14.00hrs

PSSC Meetings

18 December 2019	- 10.30hrs
18 March 2020	- 10.30hrs

10 June 2020 - 10.30hrs
 9 September 2020 - 10.30hrs
 16 December 2020 - 10.30hrs

Report on Noise & Track Sub Committee – 4th September 2019

- 4.1 Members were advised that the NTSC had met on the 4th September and that data from the 2nd Quarter of 2019 had been reviewed.
- 4.2 Members discussed in detail the content of the quarterly report and noted that passenger numbers had increased by 9% and total traffic movements by 4.6%; total movements in the night period had increased by 4.7% and the early morning period had also increased by 7.3% when comparing with the same period last year.
- 4.3 Members noted that CDA compliance continued to be good at Luton and was currently running at 92% of all arrivals compared with 93% for the same quarter in 2018; this continued to be better than most other airports.
- 4.4 The noise monitor results showed that most departures continued to produce noise levels in the range 70-76 dB L_Amax. The total number of recorded departure noise events registered at greater than 80 dB and above for the period was 21 by day and none by night; last year for the same period the figures had been 18 and 0 respectively. There were no noise violations by day or night and members did note that the night-time noise contour area had increased by 8%.
- 4.5 The Airport had issued 13 track violation fines for poor track keeping on departure. Members noted that the majority of aircraft fly on track.
- 4.6 The number of complaints increased from 2335 last second quarter to 2748 in the same period in 2019, however the number of complainants was fewer at 292 opposed to 311. The number of new complainants was 114, in the same quarter in 2018 the number was 152. Complaints relating to westerly departures still formed the largest percentage of complaints.
- 4.7 NTSC discussed the limit on early morning shoulder activity (rolling 12-month movements) and noted the total for the preceding 12 months was 6,152 (limit 7,000). They also discussed the limit on night quota activity (23.30-06.00) (12 month movements) where the total for the preceding 12 months was 8,547 (limit 9,650) along with the various actions the airport were taking to keep below all the limits. LLAOL advised that they had already implemented many restrictions including the banning of the noisier QC2 aircraft and GA traffic at night. It was noted that Quarter 3's results would be much closer to the summer period figures.
- 4.8 LLAOL presented to NTSC Members the measured noise levels for the A320 and A320 NEO, confirming that the NEO was quieter on departure by 3.6 dB and by 1.0 dB on arrival. In a similar way levels for the A321 and the A321 NEO were shown based on a few initial results. The results also showed an improvement for departing aircraft but no improvement for landing aircraft. Further analysis would be undertaken as more results became available.

4.9 NTSC Members discussed the change in aircraft mix and it was suggested by some members that the benefits of NEO aircraft appeared to be offset by the increase in non-NEO aircraft. There also appeared to be fewer of the smaller quieter Airbus A319 and more of the larger noisier Airbus A321 with only a small number of re-engined quieter types. Members were advised of the incentivisation of airlines to bring in their quieter types to Luton and added that Wizzair are on a 6 year replacement cycle and by 2022 expected 50% of their fleet to be NEO Aircraft.

4.10 The NTSC noted a public surgery held in Edlesborough had been poorly attended. It was felt this was a recognition by those communities impacted by final approach that very little could be done to alleviate the issue. The Airport had also held meetings with the Chiltern Conservation Board, Buckinghamshire County Council and Aylesbury Vale District Council.

4.11 NTSC members were updated on the progress with the Airspace Change Proposals that were currently ongoing.

Regarding the London Luton Airport Departures and Arrivals Future Airspace Strategy Implementation South (FASI-S), LLAOL advised that they were progressing with their design work and expected to call a meeting of focus group later this year. The CAA had informed LLAOL that the Stage 1 gateway had been passed and Stage 2 gateway was expected in July 2020.

Regarding RWY 26 BPK RNP - LLAOL informed that NATS had been working on multiple designs to increase the altitude for departing aircraft from Luton to 5000ft. However, each of these so far had come back with a high safety risk and following safety assessments NATS had advised that the proposals to allow departing aircraft to increase their height to 5000ft as a default level was not acceptable. LLAOL advised they would resolve the way forward, once they had received the “long-awaited” response from the CAA on the Match route.

5.0 **Report on PSSC Meeting 4th September 2019**

5.1 The Chairman again stressed his concern regarding the poor attendance at the meeting, in addition to himself there was only 1 ex-officio member.

5.2 The Chairman briefed on various aspects that had been discussed at the meeting and information regarding PRM activity was well received.

5.3 The Committee discussed the recent CAA report on PRM performance (CAP 1821) and noted that the Airport had maintained a Good rating but aspired to Very Good in future. To achieve this an independent consultant was being brought on board to advise on the PRM offer across all aspects of the passenger experience.

Border Force updated on the use of e-gates which were proving extremely popular with 51% of Luton arrivals using this system. The gates could now be used by nationals from the US, Australia, New Zealand, Singapore and

South Korea. There had also been a promotional campaign to explain to Europeans that they would be better served through Immigration by travelling with passports rather than ID cards and this would be required after EU Exit.

6.0 London Luton Airport Reports

6.1 Members noted the reports and that the airport continued to have a successful 2019 having welcomed over 13.8million passenger up to the end of September. This was an increase of 9.5% when comparing with the same period in 2018.

6.2 Members were advised that there was still some major work taking place outside the terminal; most notably the ongoing delivery of DART LLAL's light rail project which would connect Luton Parkway Way station and the Airport thus improving surface access. Members were advised that the pathway had now been well excavated and that the iconic bridge structure being assembled would be in place across New Airport Way in late November.

6.3 The period had also seen new routes to Sarajevo (this is the first direct capacity between the UK and Bosnia in over a decade) and St Petersburg.

Work continued to deliver a new customer transformation strategy as LLAOL continued their drive to provide a good and positive passenger experience whilst travelling around the Airport.

6.4 Security customer satisfaction feedback scores continued to improve and were now the highest they had ever been.

6.5 On Time Departures had seen a 1% decline when comparing year on year, this was essentially due to Air Traffic control issues.

7.0 Review of the AMR 2018

7.1 LLACC members were advised that the AMR had been published in May 19 and was available on the airport Website.

7.2 Since the report had been issued, comments had been received, primarily from LADACAN, regarding a few errors in the report. These would be corrected and some of the tables showing movements by aircraft would also be amended.

LLAOL

7.3 The Chairman commented that the timeline for the AMR was a planning condition and not all of the content was produced by the Airport. Members were invited to consider whether there was anything in the report that could be removed or whether anything could usefully be added.

Members

7.4 It was noted that if the Airport was in breach of the Planning Condition this should be highlighted in the AMR.

7.5 Reference was made by members regarding the Noise Contour and suggested that fixed point monitoring could be looked at for future reports. LLACC agreed to look at this for next year and would discuss further at the NTSC. **LLAOL**

7.6 It was also requested that more data on locations of where passenger travel from around the UK be provided along with heat mapping particularly from roads in Hertfordshire and modal shift. LLAOL agreed to investigate further. **LLAOL**

8.0 Luton Borough Council Report

8.1 New Century Park application – still waiting for the legal agreement to be signed.
Hart House application – still waiting for legal agreement to be signed
Variation of Noise Contour planning condition EIA – section 73 request for further information was ongoing.
Local Plan was progressing

9.0 LLAL Update

9.1 LLAL updated LLACC members on their consultation process which was now at the statutory consultation stage. The Consultation would include 34 consultation events that would run until 7th December. It was noted that the consultation would close on the 16th December.

Members were advised regarding the various documents that were available for downloading; these include an Information Guide; Statement of Community Consultation and Feedback Form along with several technical documents and compensation plans.

Discussion ensued regarding the consultation process and the potential for more public presentations.

10.0 Correspondence Received since April 2019

10.1 Members noted the correspondence.

11.0 Any Other Business

11.1 Members requested that it would be helpful if the Chairman could invite a representative from the Planning Inspectorate to a future meeting to explain the DCO process.

No further business was discussed, and the meeting closed.

12.0 Dates of Next Meetings:

LLACC: 20th January 2020
NTSC & PSSC: 18th December 2019