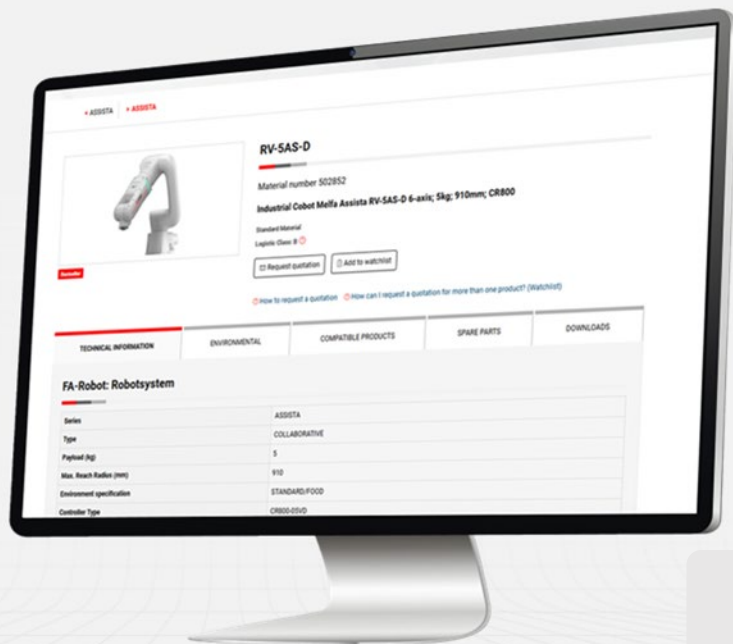


MITSUBISHI ELECTRIC SHOP

**Faster access to products, prices and orders
– all in one place, 24/7**

Register for ME Shop

Discover the platform that simplifies product selection, purchasing and order control.



Register through MyMitsubishi



**Select the right
products faster**



**Check prices,
discounts and
availability
immediately**



**Order online
whenever you
need**



**Track deliveries,
invoices and
documents in
one place**

How does Mitsubishi Electric Shop work?

From product selection to fulfilment control - faster, simpler and all in one place

1. Find and verify a product

- Use advanced filters
- Check technical data and compatibility
- Download manuals, CAD files and certificates

2. Check price and availability

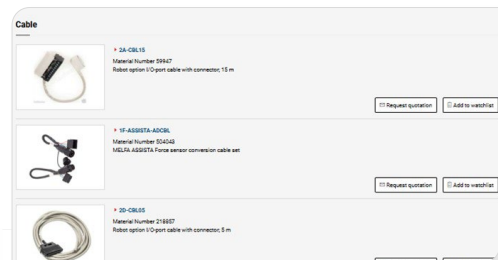
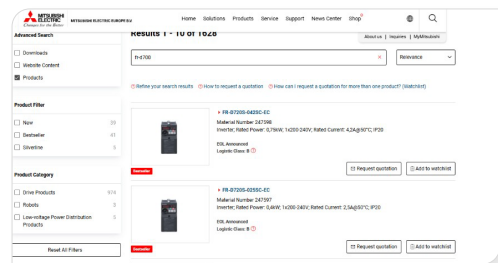
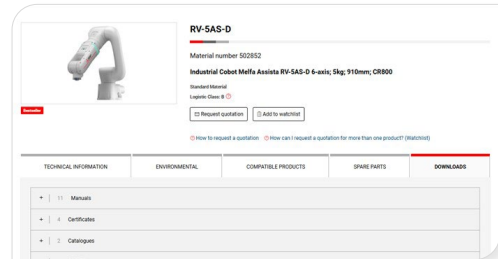
- Verify prices and discounts
- Access up-to-date stock information
- Assess availability using simple indicators

3. Order and set delivery

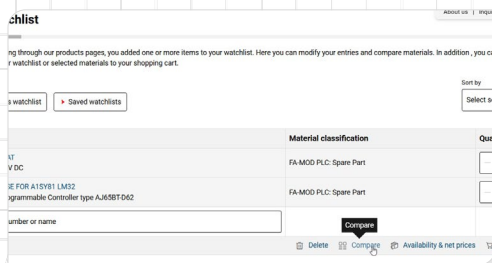
- Order online 24/7
- Save product lists for later
- Request a quotation for a product or a watchlist selection

4. Track your order and documents

- Monitor order status
- Track deliveries
- Invoices, payment and documents



ME Shop provides features that support a reliable, convenient and fast process from purchase to delivery



Supporting features

- Watchlist and product comparison
- Non-standard products
- Service parts
- Silverline / last items
- ABC classification / traffic lights
- Access to product documentation
- And much more



Scan the QR code and simplify product selection, purchasing and order control

1. Product selection



Search

- **Product search and filtering** – quickly narrow down your selection
- **Advanced search** – precise search by type, series or item number
- **Watchlist** – save products for later review and decision-making



Verification

- **Product comparison** – quickly compare similar models
- **Compatible products** – check matching accessories and related items
- **Technical product documentation** – manuals, certificates, catalogues, CAD files



Availability and specificity

- **ABC classification / traffic lights** – quick view of availability and logistics
- **Non-standard products** – verify less typical items
- **Service parts** – components for maintenance, repair and replacement
- **Silverline / last items** – discontinued products that are still available

2. Pricing / quotation / ordering



Price and availability

- **List prices** – quick overview of product pricing
- **Net prices and discounts** – commercial terms assigned to the account
- **Warehouse availability** – real-time stock information



Quotation

- **Quotation request for one or multiple products** – a quick request for a quotation or one enquiry for several items
- **Saved watchlists** – product lists for quotation or later use



Purchase

- **Order online 24/7** – no sales desk contact needed
- **Order confirmation** – instant confirmation
- **Flexible delivery addresses** – deliver to the right site or location

3. Order fulfilment



Status and delivery

- **Order tracking / order status** – real-time overview of fulfilment progress
- **Open order items** – control of open items
- **Delivery monitoring** – visibility of status and delivery date changes
- **Shipment tracking** – track shipment numbers and transport status



Documents and billing

- **Delivery notes** – delivery documents linked to the order
- **Invoices and payments** – invoices, statuses and payment information
- **Order documentation** – orders, invoices and related documents in one place

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Mitsubishi Electric's e-F@ctory concept utilizes both FA and IT technologies, to reduce the total cost of development, production and maintenance, with the aim of achieving manufacturing that is a "step ahead of the times". It is supported by the e-F@ctory Alliance Partners covering software, devices, and system integration, creating the optimal e-F@ctory architecture to meet the end users needs and investment plans.



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