

## PRIVACY STATEMENT ON THE PROCESSING OF PERSONAL DATA- CONTACT FORM

As Mitsubishi Electric Turkey Elektrik Ürünleri A.Ş. (“METR” or “the Company”), we attach importance to the protection of your personal data and to processing your data in a transparent and legitimate way. This text contains information about how we process your personal data when you contact our Company through the contact form on the <https://tr.mitsubishielectric.com/fa> website.

As METR, we are acting as a Data Controller in accordance with the [Personal Data Protection Law No. 6698](#) (“Law”) regarding the processing of your personal data.

### 1. Purposes and Legal Grounds of the Processing of Personal Data

Articles 5 and 6 of the [Personal Data Protection Law No. 6698](#) (“the Law”) regulate the legal grounds for the processing of personal data. Within the scope of using the contact form, the purposes and legal reasons for the processing of your personal data are as follows:

Legal Ground	Processing Purpose
<ul style="list-style-type: none"><li>The necessity for our legitimate interests.</li></ul>	<ul style="list-style-type: none"><li>Obtaining and finalizing your questions, suggestions, requests, and complaints,</li><li>Contacting you within the scope of your request that you have submitted to us via the contact form,</li><li>Evaluation and supervision of our business operations.</li></ul>
<ul style="list-style-type: none"><li>The necessity for the fulfillment of legal obligations.</li></ul>	<ul style="list-style-type: none"><li>Fulfilment of our legal obligation in the event of a request of authorized organizations and institutions or when notification to such organizations or institutions is envisaged (i.e., a public authority may request your personal data relating to an unlawful transaction doubt).</li></ul>
<ul style="list-style-type: none"><li>The necessity for the establishment, execution, or protection of a right.</li></ul>	<ul style="list-style-type: none"><li>Protection and use of our rights in the event of a legal dispute and carrying out the legal processes.</li></ul>
<ul style="list-style-type: none"><li>Obtaining the explicit consent of the data subject.</li></ul>	<ul style="list-style-type: none"><li>Sharing your name, identity, contact, feedback, question, suggestion, explanation, request, and complaint information with Mitsubishi Electric Group Companies established abroad for the purpose of examining and reviewing the requests, complaints, and feedback thereby improving and developing the business processes.</li></ul>

## **2. Processed Personal Data**

Within the scope of the purposes specified in this statement, your identity, contact, transaction security, legal transaction and feedback, question, suggestion, request, and complaint information is processed.

## **3. Sharing Personal Data with Third Parties**

Your personal data is shared with suppliers, authorized institutions and organizations, and group companies established Turkey and abroad to accomplish purposes stated in the heading of "**1. Purposes and Legal Grounds of the Processing of Personal Data**". While sharing your personal data with third parties, compliance with the rules of the Law regarding the transfer of personal data is ensured.

## **4. Methods and Legal Grounds of Personal Data Collection**

Your personal data is collected by automated and partially automated methods through a form filled in electronically. Your personal data is processed based on the legal grounds specified under Article 5 of the Law of *the establishment, execution, or protection of a right, the fulfillment of legal obligations, the necessity of processing for our legitimate interests, and your explicit consent.*

## **5. Data Subject Rights**

In order to exercise your rights set forth in Article 11 of the Law regarding your personal data, including the right to learn whether your personal data are being processed, to request information about them if they are, to request the correction and deletion of your personal data, you can fill out our Data Subject Application Form on our website [www.tr.mitsubishielectric.com](http://www.tr.mitsubishielectric.com) and send this form to our Company's address by post or via your e-mail address you have previously informed us to the Contact Person to [kvkk@tr.mee.com](mailto:kvkk@tr.mee.com).

To exercise your rights, you may also choose the methods specified in the [Communiqué on the Procedures and Principles of Application to the Data Controller](#). You can find detailed information about this Privacy Statement and the processing of your personal data from our Personal Data Protection and Processing Policy on our website [www.tr.mitsubishielectric.com](http://www.tr.mitsubishielectric.com).