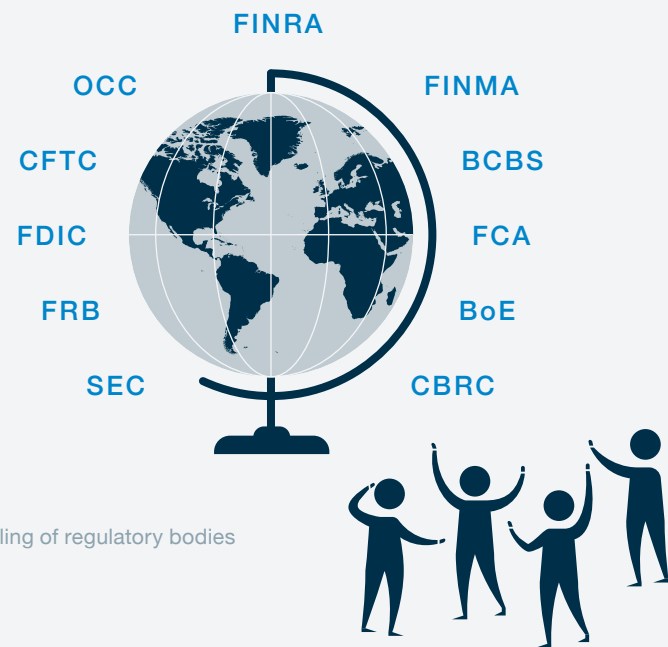


Many regulatory bodies at global and regional levels.*



Cost of non-compliance

Global cost from inappropriate conduct and related provisions surpassed **\$270B** from 2009 - 2013



Between 2008 - 2013, banks in the U.S. paid more than **\$100B** in penalties and settlements

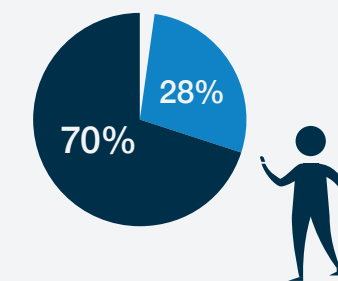
The State of Compliance for Financial Services



Regulators are implementing more stringent requirements in financial services leading to global inconsistency and overlap. Financial institutions need to determine how to comply with the least disruption and cost in the short time frames provided.

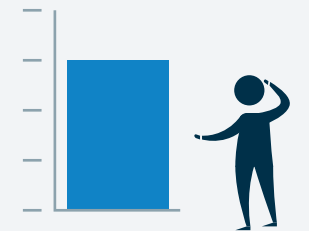
Increased Focus, Change & Risk

1/3+ spend at least a whole day every week tracking & analyzing regulatory change



70% are expecting regulators to publish more regulatory information in the next year, 28% expect significantly more

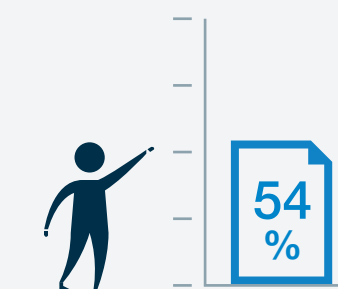
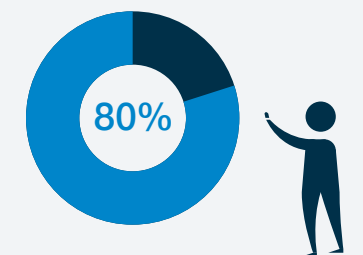
75% expect managing regulator risk to be significantly or slightly higher in the coming year than it is today



THE MAIN REASONS ARE:

- expected focus on conduct risk (67%),
- greater interest from senior managers and the board (58%)
- harsher regulatory penalties/super-sized fines (50%)

80% believe compliance is significant enough to affect banking business models



Compliance requires strong control but 54% lack robust processes to manage data quality