

Trade Investigation Form

If you have any trading related issues or complaints Pepperstone DIFC will investigate the issue as part of our complaints handling procedure. Please complete this form in as much detail as possible.

Your Details

Your Name

MT4 Account Number

Email Address

Details of Issue

Trade Ticket Number(s)

To allow us to investigate a trade we need the trade ticket number.

Details of Issue

Please outline the issue with specific details, including times, prices and full trade details.

Time

Currency Pair

Prices

Additional Information

Email to:

support.ae@pepperstone.com

Fax to:

+971 4 573 4100

Post to:

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P. O. Box 482087
DIFC – Dubai
United Arab Emirates