

Please contact our Customer Service team on 1-800-554-0887 (Mon-Fri 9am - 5pm EST) and ask for a Returns Authorization number

Please Note: We DO NOT accept returns on items which are customized or made to order which covers Wallpaper Samples, Paint (including tester pots), Customized Wall Murals, Curtains and Shades.

Order Date	Order Number	Returns Authorization Number*

*contact us for the above



Order details

QTY	Product Code	Product Name	Reason Code

Reason Codes:

1. Ordered too many
2. Not liked
3. Color not as expected
4. Was not as per the website
5. Arrived too late
6. Quality not as expected
7. Damaged
8. Faulty
9. Other reason...

Items can only be returned in their original condition within 30 days of receipt, please do not return opened items as we will be unable to process a refund. Returns will not be accepted without a Returns Authorization number; please see details on how to return your order below.

How to return to us:

Unfortunately we are unable to offer free returns so all returns are at your own expense.

1. Contact our Customer Service team on 1-800-554-0887 (Mon-Fri 9am - 5pm EST) and ask for a Returns Authorization number
2. Complete the above form and place inside your parcel
3. Reseal your items well
4. Return to: **Graham & Brown Returns, Ceva, 80 Micro Drive, Jonestown, PA 17038**

The goods will be deemed returned when received by Graham & Brown, and we will issue a refund as soon as possible.