

**Branch**

**Branch Tracking/Workflow No**

**Date & Time**

## Personal and Address Information (Policyholder)

Name:  
Identity Number:  
Directory Id:  
Gender:

Address:

**Contact Details:**

Home: \_\_\_\_\_ Cell: \_\_\_\_\_  
Work: \_\_\_\_\_ Fax: \_\_\_\_\_  
Email address: \_\_\_\_\_

## Claimant/Beneficiary Details

Policy Number \_\_\_\_\_

Prefix \_\_\_\_\_ Initials \_\_\_\_\_ First Name \_\_\_\_\_ Surname \_\_\_\_\_

Date of Birth \_\_\_\_\_ Identity Number \_\_\_\_\_ Policy Number \_\_\_\_\_

Postal Address : \_\_\_\_\_ (\_\_\_\_\_) \_\_\_\_\_  
Telephone (H)

\_\_\_\_\_ (\_\_\_\_\_) \_\_\_\_\_  
Telephone (W)

\_\_\_\_\_ Telephone (C) \_\_\_\_\_

\_\_\_\_\_ Postal Code

## Details of Deceased/Disabled

Relationship to policyholder : \_\_\_\_\_

Prefix \_\_\_\_\_ Initials \_\_\_\_\_ First Name \_\_\_\_\_ Surname \_\_\_\_\_

Identity Number \_\_\_\_\_ Date of Birth \_\_\_\_\_ Date of Death \_\_\_\_\_

Cause of Death/Disability

Cause of Death/Disability:

- Accidental  
 Non-Accidental

- |   |  |   |  |
|---|--|---|--|
| <input type="checkbox"/> Tuberculosis (TB) (22) | <input type="checkbox"/> Flu/Pneumonia/Respiratory (6) | <input type="checkbox"/> Intestinal/Stomach (8) | <input type="checkbox"/> HIV/AIDS (92),    |
| <input type="checkbox"/> Cancer/Tumour (4)      | <input type="checkbox"/> Heart-related (5D)            | <input type="checkbox"/> Diabetes (7K)          | <input type="checkbox"/> Brain-related (3) |
| <input type="checkbox"/> Other (53)             |  |   |  |

## Payment Instruction (of Beneficiary if available)

Electronic Transfer

Cheque Collection

Posting

Payee

Account Holder/Payee

Addressee

Branch Code

Address

Account Number

Account Type

I, the undersigned, declare that all the information provided in this document is complete and accurate. I agree that the reasons for approving/declining this Benefit Request has been explained to me.

I, the undersigned, hereby request Old Mutual to post the cheque to the address given or deposit the proceeds into the banking account provided.

I hereby absolve Old Mutual from any risk or liability resulting in the cheque being lost in the post or the proceeds deposited into the incorrect bank account.

Claimant Signature \_\_\_\_\_

Date \_\_\_\_\_

## Confirmation of Death/Disability (please complete/tick where applicable)

Place of Death/Disability \_\_\_\_\_

Employer of Deceased/Disabled    
  Hospital    
  Medical Practitioner    
  Funeral Parlour  
 Police Station    
  School    
  Tribal Chief

\_\_\_\_\_ Place \_\_\_\_\_ Place

\_\_\_\_\_ Contact Person \_\_\_\_\_ Contact Person

\_\_\_\_\_ Capacity \_\_\_\_\_ Capacity

(\_\_\_\_\_) Telephone Number (\_\_\_\_\_) Telephone Number

\_\_\_\_\_ Date of funeral \_\_\_\_\_

**BODY TRANSPORTATION**  
 (Applicable to Funeral policies only)

**Body transportation from place of death to the funeral home closest to place of burial.**

**If you would you like to make use of this benefit, call :**

- South Africa 0860 00 19 19
- Namibia 061 221 307
- Swaziland 07 21 5031791

**who will assist you with the arrangements.**

## Office Use Only

Staff Initials and Surname \_\_\_\_\_ Staff Code \_\_\_\_\_

Staff Signature \_\_\_\_\_ Date \_\_\_\_\_

## Commissioner of Oaths/Old Mutual Representative (Complete for Thumbprint)

The thumbprint below and the marks made in this document are that of the client/claimant specified in the document and have been placed in my presence.

\_\_\_\_\_

Capacity                      Signed at                      On this date                      Signature

Right Thumb    
  Left Thumb

THUMBPRINT                      OFFICIAL STAMP