

NEW LOOK

Raw Materials Sourcing Policy

Our company is committed to sourcing all raw materials responsibly, ethically, and sustainably. This policy outlines our approach to ensuring that every material used in our products is legally sourced, traceable, and meets recognised environmental and social standards. By implementing this policy, we aim to protect ecosystems, respect human rights, support fair labour practices, and promote transparency throughout our supply chain.

This document should be used in conjunction with the New Look Kind Criteria and Guidelines which have detailed information on compositions and certifications required.

1. Recycled Materials

We are committed to sourcing recycled materials responsibly to reduce environmental impact, conserve resources, and promote a circular economy.

All recycled materials must be certified to a globally recognised standard such as Recycled Claim Standard (RCS) and Global Recycled Standard (GRS) or be a branded certified material such as Repreve from UNIFI.

Suppliers must provide full traceability and documentation for all certified materials and products.

New Look will only source recycled fibres as follows (in order of preference):

- Certified post-consumer recycled textiles e.g. collected via a takeback scheme
- Certified post-consumer recycled materials e.g. PET bottles
- Certified pre-consumer recycled textiles or materials e.g. factory off-cuts

2. Organic Materials

Our company is committed to sourcing organic materials in a responsible and transparent manner. Organic materials are cultivated and processed to meet strict environmental and social standards, avoiding synthetic chemicals, genetically modified organisms (GMOs), and harmful practices.

All organic materials must be certified to a globally recognised standards such as Organic Content Standard (OCS) or Global Organic Textiles Standard (GOTS)/

Suppliers must provide full traceability and documentation for all certified materials and products.

3. Cotton

Cotton is a key raw material New Looks sources and we are aware of the economic importance cotton has on the regions we obtain it from. However, we acknowledge the risks that cotton sourcing has not only on the people but also on the planet.

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In order to support the efforts of the international community to eliminate human rights abuses in cotton harvesting, New Look requires its suppliers to follow the following country- and/or region-specific rules:

Turkmenistan

Due to the continued widespread use of organised child labour and forced labour in cotton cultivation in Turkmenistan, we are against the use of raw cotton sourced from this country in New Look products.

Uzbekistan

Following the publication of 2020 ILO Third-Party Monitoring Report of the Cotton Harvest in Uzbekistan, Uzbek cotton was declared free from systemic child labour and forced labour and is accepted by New Look. However, more recent reports suggest that these issues persist despite the robust agricultural reforms. As such, suppliers who source from Uzbekistan will be required to work with New Look on conducting additional due diligence on their cotton supply chain and provide us with copies of the relevant documentation upon request.

XUAR - China

New Look is concerned with the reports of human rights abuses perpetrated against Uyghurs and other Turkic and Muslim minority peoples in the Xinjiang Uyghur Autonomous Region (XUAR) of China. We will not knowingly source any raw material or service for the manufacturing of any of our products from the XUAR, due to an increasingly untenable operating environment. We will also require our suppliers to work with us on conducting additional due diligence for all products and production lines partly or wholly sourced from China.

We also continue to engage with and are signatories to the Call to Action on Human Rights Abuses in the Uyghur Region.

New Look will only source preferred cotton as follows:

- Better Cotton - mass balance
- Physical Better Cotton – traceable
- Organic Cotton certified under OCS and/or GOTS
- Recycled Cotton certified under RCS and/or GRS
- Other traceable lower impact cotton listed on the Textile Exchange Fibre and Materials Matrix¹

New Look understands sourcing preferring cotton will not only increase the supply chain transparency but will also help to improve the ecological conditions and livelihoods in the countries we source.

¹ <https://textileexchange.org/pfmm/>

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To support this transition, New Look has become an active member of Better Cotton Initiative and Supporter of Textile Exchange.

4. Man-made Cellulosic Fibres (MMCF)

This policy applies to all MMCFs including viscose, lyocell, modal and trademarked versions of these fibres.

We are committed to sourcing Man-Made Cellulosic Fibres (MMCFs) responsibly to protect forests, respect human rights, and minimise environmental impacts. We acknowledge the environmental and social impacts associated with MMCF production and aim to align our practices with the CanopyStyle² requirements to ensure sustainable sourcing.

New Look values a future that does not use ancient and endangered forests in any product and, in line with CanopyStyle's pledge, is committed to safeguarding the environment and protecting the world's endangered forests.

New Look will only source preferred MMCFs as follows:

Where MMCFs are the main fibre (over 50% MMCF):

- Lenzing™ Ecovero™
- Birla LivaEco
- Birla Liva Reviva
- Tangshan Sanyou EcoTang™
- Lenzing Tencel lyocell
- Lenzing Refibra lyocell
- Tencel Luxe
- Birla Excel lyocell
- Birla Liva Reviva lyocell
- Lenzing Tencel modal
- Birla LivaEco modal

Where MMCFs are blended with other fibres (under 50% MMCF):

- Green Shirt rated suppliers on the latest [Canopy Hot Button Report](#)³

3.0 Mica

New Look has a very limited use of Mica in our supply chain.

One of the key Mica sourcing countries is India where, mica mainly originates from socially and economically challenged regions where there is a risk of child labour, unsafe working conditions, and where the supply chain involves multiple actors. Due to these challenges, we have decided that our suppliers and factories must not source mica from India whilst these practices continue.

² <https://canopyplanet.org/change-together/canopystyle>

³ <https://canopyplanet.org/tools-and-resources/hot-button-report>

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We are committed to responsible mica sourcing and do not tolerate child labour, forced labour, or unsafe working conditions in our supply chain. We expect suppliers to comply with applicable laws, respect human rights, and support traceability and due diligence where mica is used.

As such, we expect all suppliers and factories to be able to identify the source of the mica used in New Look products and to send copies to the technologist to verify the origin when requested.

4.0 Palm Oil

We align our palm oil sourcing practices with the **Roundtable on Sustainable Palm Oil (RSPO) Principles and Criteria**⁴. This includes compliance with applicable laws, respect for human and labour rights, and recognition of land tenure and community rights through Free, Prior and Informed Consent (FPIC). We do not accept deforestation, development on peat, or the conversion of High Conservation Value (HCV) or High Carbon Stock (HCS) areas. We expect responsible environmental management, transparent operations, traceability, and continuous improvement across the supply chain.

Due to the limited use of Palm Oil in the New Look supply chain, it is mandatory for the suppliers who provide goods containing palm oil to be RSPO certified.

5.0 Wood-based

This requirement is inclusive of all wood-based products not covered in the above MMCF section.

New Look requires that all wood-based products are sourced from responsibly managed forests, certified preferentially to the Forest Stewardship Council (FSC) and as minimum to the Programme for the Endorsement of Forest Certification (PEFC) certification system.

Suppliers must maintain traceability of wood materials to their origin. Comply with all applicable environmental, labour and trade laws. Suppliers must also provide documentation upon request and participate in audits or assessments.

⁴ <https://rspo.org/resources/>