# **HUNKEMÖLLER LABOUR POLICY**

#### INTRODUCTION

Hunkemöller is committed to protecting human rights at every stage of our global supply chain. Hunkemöller has a zero-tolerance approach and strictly prohibits the use of child labour, human trafficking, modern slavery, prison labour, state-imposed forced labour, indentured labour, debt servitude, forced labour, and/or bonded labour in our own operations and our supply chain including that of our Business Partners. It is essential for Hunkemöller that the human rights of workers is protected and workers are not put at risk, nor that children are deprived of their right to childhood and education. We recognise the rights of every child to be protected from economic exploitation. This policy describes Hunkemöller's zero-tolerance approach, the requirements of our Business Partners, and the remediation process in the event of child labour, human trafficking, forced labour, and/or bonded labour.

Hunkemöller is committed to respecting all international recognized human rights and complying with all applicable laws, conventions, treaties, and regulations. Additionally, Hunkemöller adheres to global guidance provided by the following conventions and expects our Business Partners to also adhere to:

- Universal Declaration of Human Rights;
- International Covenant on Civil and Political Rights;
- United Nations Convention on the Rights of the Child;
- The International Convention on the Protection of the Rights of All Migrant Workers and Members of their Families;
- UNICEF's Children's Rights and Business Principles;
- International Labour Organisation Convention No. 29, 105, 138, 181, and 182;
- International Labour Organisation Recommendation No. 20, 146, 190, and 203;
- International Labour Organisation Child Labour Guidance Tool for Business;
- United Nations Guiding Principles on Business and Human Rights;
- Bangladeshi Labour Act 2006 and the National Child Labour Elimination Policy 2010
- Dhaka Principles for Migration with Dignity

All cases of child, forced, and/or bonded labour, including trafficked labour must be reported to Hunkemöller immediately.

### SCOPE

The standards in this policy apply to all suppliers, their subcontractors, and other business partners, hereafter collectively referred to as "Business Partners", who do business with Hunkemöller. All Business Partners must comply with all applicable national laws and regulations in the countries where they operate, including those at the federal, state/provincial, and local community levels. When difference of conflicts in standards arise, suppliers are

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expected to comply with the one which provides the highest protection to workers. It is expected that all Business Partners share Hunkemöller's values and commitments outlined in this policy and that they are informed of these standards. Moreover, it is the responsibility of Hunkemöller's Business Partners to actively inform their supplies and subcontractors about this policy and to cascade its principles down. Hunkemöller requires all involved with the design, development, and manufacturing of products to be informed of the standards set in this policy and ensure that all goods are produced in manufacturing locations by workers who meet the applicable standards including all laws, rules, and regulations. We recognize that child, forced, and/or bonded labour may also occur within the supply chains and we require our Business Partners to have a system in place to ensure that these types of labour are not employed by any supplier, partner, and/or sub-contractor and to understand the steps they need to take to protect workers and to ensure compliance with the requirements set out in this policy. When applicable and child, forced, and/or bonded labour is discovered, a remediation process as described in this policy must take place.

The guidance in this policy is based on global industry standards and regulations. Additionally, this policy is supplemental to Hunkemöller's Human Rights Policy Statement and Hunkemöller's Two-Way Code of Conduct.

## 1. CHILD LABOUR

#### 1.1 DEFINITIONS

**Child worker** is a child who is not legally entitled to work, i.e. below the minimum age of the completion of compulsory schooling as defined by law, which shall not be less than 15 years, unless the exceptions recognised by the ILO Convention 138 apply.

**Child labour** is defined by the ILO as work that deprives children of their childhood, their potential, and their dignity, which is harmful for their physical and mental development. Child labour denies children the opportunity to attend school, obliging them to leave school prematurely or requiring them to attempt to combine school attendance with excessively long and heavy work.

**Hazardous work** is any work which, by its nature or the circumstances in which it is carried out, is likely to harm the child's education or be harmful for their physical or mental health, and their social, mental, spiritual, and moral development.

**Young worker** is a young person who is legally entitled to work i.e. above the minimum age of employment of 15 and below the age of 18.

**Light work** is work that young workers can do as long as it does not threaten their health and safety, or hinder their education or vocational training (generally, non-hazardous work for

fewer than 14 hours per week). It should only be performed by children aged 15 or over when permitted by local law.

#### 1.2 WORKING CONDITIONS

Children must not be present at production sites at any time. This also includes children of workers in the factory who must stay in the appointed and appropriate facilities such as but not limited to on-site child care facilities.

Young workers can legally be employed but must not work at night and must be protected against conditions of work which are prejudicial to their health, safety, morals, and development, without prejudice to the specific expectations set out in this policy.

All work performed by young workers must be subject to an appropriate risk assessment and regular monitoring of health, working conditions, and hours of work. There must be adequate precautions at the workplace to protect young workers which includes their right to education. Business Partners shall set the necessary mechanisms to prevent, identify, and mitigate harm to young workers; with special attention to the access young workers shall have to effective grievance mechanisms and to Occupational Health and Safety trainings schemes and programmes. Young workers must be paid at least the legal minimum wage for every worked hour, including training time.

## 1.3 HUNKEMÖLLER'S RESPONSIBILITIES

In the case child labour is detected at any of Hunkemöller's direct Business Partners or in the supply chain, Hunkemöller commits to undertaking the child labour remediation procedure set out in this policy.

- Hunkemöller will send a letter to the Business Partner informing them of noncompliance with this policy and the zero-tolerance approach set out in this policy;
- Hunkemöller will seek to work in partnership with the Business Partner and appropriately qualified organisations to develop a responsible solution that is in the best long-term interests of the child and/or children. Such programmes will be based on available best practices and will seek to meet the educational, social, and economic needs of the concerned child;
- Hunkemöller commits to continuing its business relationship with the Business Partner and working in collaboration and providing support as long as the Business Partner is willing to work on responsible solutions in the best interests of the child;
- In extreme situations, orders, and payment may be placed on hold until the situation is dealt with and a remediation plan (as described under Remediation Plan) is in place;

## 1.4 BUSINESS PARTNERS RESPONSIBILITIES

Business Partners must observe the principles set out in this policy and ensure that they do not employ directly or indirectly, children below the minimum age of completion of compulsory

schooling as defined by law, which shall not be less than 15 years, unless the exceptions recognised by the ILO apply.

- Business Partners must monitor their supply chains and are expected to reach out to Hunkemöller immediately if they have any concern or suspicion regarding child labour, forced labour, and/or bonded labour non-conformities at their direct or indirect suppliers;
- Business Partners must establish robust age-verification mechanisms as part of their recruitment process, which may not be degrading or disrespectful to the worker. Original identification documents must be checked and if possible cross-checked with other documents to identify the accurate age of employees. This is not only important to prevent the exploitation of children but also to prevent illegal child trafficking;
- When young workers are employed, business partners should ensure that (a) the kind of work is not likely to be harmful to their health or development; (b) their working hours do not prejudice their attendance at school, their participation in vocational orientation approved by the competent authority, and/or their capacity to benefit from training or instruction programs. A file of all young workers employed at the factory must be kept, so it is clear for which employees adequate precautions are put in place for their protection;
- Business Partners must set the necessary mechanisms to prevent, identify, and mitigate
  harm to young workers; with special attention to access to effective grievance
  mechanisms and to Occupational Health and Safety training schemes and programs;
- In the event of child labour identification, whether employed directly by the Business Partners, or by a third-party suppliers, Business Partners must commit to working in partnership with Hunkemöller and appropriately qualified organisations (local NGO or similar) to develop a responsible solution that is in the best long-term interests of the child and/or children. Such programmes will be based on available best practice and will seek to meet the educational, social, and economic needs of the child or children concerned;
- In removing children from the workplace, Business Partners must identify in a proactive manner, measures to ensure the protection of affected children. When appropriate, they shall pursue the possibility to providing decent work for adult household members of the affected children's family;
- Business Partners may not under any circumstances threaten or impede the child and their family regarding the remediation program.

#### 1.5 REMEDIATION PLAN

In the event of child labour identification at direct Business Partners or in the supply chain whether employed directly by the supplier, or by a third-party labour provider, a zero-tolerance alert will be triggered, and the following three step protocol must be followed.

### Step 1 – Immediate action

- The child will be removed from the work (place) immediately and given a safe location. The welfare and safety of the child is the priority. If necessary, the child will be provided medical support. The situation must be handled discretely, confidentially, and diligently to ensure the protection the child and their family;
- A Child Labour Record Sheet must be filled out including contact details (ideally mobile phone number) of child and parents/guardian, and wherever possible, home address;
- A meeting will be set up with the Business Partner to communicate the policies, procedure, and basic positions regarding child labour to obtain a consensus on the interim arrangement for the child and the joint commitment for remediation;
- Free food and free and safe accommodation must be provided to the child until a remediation programme is operational;
- A payment of a stipend equivalent to the amount the child was earning whilst employed, or at least local minimum wage standard, whichever is higher must be paid by the Business Partner during the exploratory phase and throughout the whole remediation process.

## Step 2 – Designing the Remediation Plan

- Hunkemöller will together with the Business Partner to identify and establish a
  remediation team, including representatives from Hunkemöller, the Business Partner,
  local NGOs, and trade unions (if active in the factory where child labour has been
  found). The team must ensure that the best interests of the child are always kept in
  mind and at the forefront of the remediation plan;
- In collaboration with the local NGO or qualified organisation a thorough investigation into the specific circumstances of each child, including family background, education history, and economic circumstances must take place to ensure a best-practice, responsible, and long-term solution will be developed for the child;
- The remediation team will support the Business Partner in improving their ageverification systems to ensure no new child worker is hired. These should include but not be limited to minimum age requirements policies, systems for all workers to identify themselves with proof of ID, guidelines on how to check the validity of IDs, and age record keeping procedures;
- A funding agreement will be set up between Hunkemöller and the Business Partner for the remediation costs such as but not limited to: education costs, any travel expenses, ongoing payment of a stipend not lower than the local minimum wage, and the monitoring process. The Business Partner must continue remuneration on a monthly basis until the child reaches the national minimum working age;

- The identified NGO will arrange the child's enrolment in a school and monitor their attendance. The school must match the needs and circumstances of each child;
- In the case of a young worker being engaged in hazardous work, the Business Partner must immediately remove the worker from the hazard and continue to employ the young worker without any reduced payment in non-hazardous work. In addition, a detailed risk assessment must be carried out regarding non-hazardous work for the young worker and regarding the prior hazardous situation of the young worker.

## Step 3 - Ongoing Support and Monitoring

- The NGO will monitor the remediation process and will ensure the family receives the monthly remuneration until the child reaches the national minimum working age;
- The child's progress at school will also be monitored and if necessary, the NGO will provide appropriate support such as courses, training, workshops, and counselling.

#### 2. FORCED AND BONDED LABOUR VS CHILD LABOUR

Up to half of all workers in forced/bonded labour situations are children. Forced, bonded, and child labour are closely linked since they often can occur in the same geographical areas, the same industries, and are exacerbated by poverty, discrimination, and existing systemic inequalities. Just as is the case with child labour, Hunkemöller has a zero-tolerance approach and does not tolerate, support, engage in, or condone forced and/or bonded labour including prison labour.

#### 2.1 FORCED OR BONDED LABOUR

Hunkemöller defines forced and bonded labour in line with ILO conventions No. 29 as "all work or service which is exacted from any person under the menace of any penalty and for which the said person has not offered himself voluntary." This means that:

- Workers are entitled to a written contract of employment in their own language which outlines the terms and conditions of their employments and benefits;
- Workers shall not be required to live in supplier-owned or controlled residences as a condition of employment;
- Workers must not be forced to work overtime under the menace of a penalty such as
  dismissal, wage cuts, or wages below the legal minimum. Moreover, the Business
  Partner shall not impose overtime where workers are unable to leave the work premises;
- Workers must do their work on a voluntary basis, which means that all forms of forced labour are prohibited. Overtime hours must also be conducted on a voluntary basis;
- Business Partners must allow workers to terminate their contract after reasonable notice and without penalty;

- Business Partners must not infringe upon the free choice of employment by requiring deposits, retaining identity documents, and/or withholding wages. Secure storage for employer documents must be provided and should be freely accessible
- Workers are free to leave the worksite and their accommodation when they are not working.

#### 2.2 VIOLATIONS AND SANCTIONS

Hunkemöller considers all forced and bonded labour practices as detailed above as flagrant violations of international law, human rights, and the contractual agreement between Hunkemöller and the Business Partner, which entitles Hunkemöller to impose the following sanctions on the Business Partner with immediate effect:

a. When a case of forced and/or bonded labour is identified or stakeholders make accusations, suspicions, and/or complaints of such, Hunkemöller will first investigate the exact situation and conditions of the case. As soon as a forced and/or bonded labour case has been identified, the victim will be removed from the situation/employment condition. After studying the root causes that led to the violation, Hunkemöller will engage in dialogue with the Business Partner. In accordance with our remediation process, we will compose a remediation plan in which a medium to long-term plan is outlined to mitigate the actual case and prevent its reoccurrence. We will work closely with the Business Partner to ensure that the case is resolved and that the victim is supported throughout the remediation process.

b. In case the Business Partner is not willing to cooperate in defining the next steps that need to be taken and/or does not cooperate with the actual remediation process, Hunkemöller is entitled to disengage from the business relationship. This includes existing orders with all suppliers and supply chain partners, which are culpably involved in any forced and/or bonded labour practices. The below consequences will be applied to the Business Partner, including their supply chain network such as production facilities/units, sub-contractors, dyeing, washing, printing, and embroidery facilities (tier 2 and beyond):

- Hunkemöller may terminate the relationship with the Business Partner account and, if applicable, any sub-accounts of the Business Partner;
- Hunkemöller may reject to sell any product, on the way or already in its warehouses, which was manufactured in the respective production unit(s). All costs of this process must be borne by the Business Partner;
- Hunkemöller may cancel all existing orders, regardless of the status of production for all detailed supplier accounts (as outlined under 2.2 a);

- Hunkemöller may hold the Business Partner liable for any damages and expenses incurred by Hunkemöller, including loss of revenues and profits, which may result from these violations;
- Hunkemöller may withhold all open payments concerning the Business Partner to cover its return costs, turnover losses, and any other damage and expenses cause by the forced and/or bonded labour incident unless damages are fully compensated;
- All affected Hunkemöller branded merchandise needs to be neutralized by the Business Partner (trademarks need to be completely removed);

The before mentioned consequences may be applied with the following stipulations to any raw material and component suppliers – meaning all types of fabric, yarn, components, or any other kind of raw material – regardless of sourcing country:

- c. Hunkemöller may not only terminate the raw material supplier account but also the supplier account in case of "vendor own fabric".
- d. Hunkemöller will only continue to do business with the involved Business Partner if they guarantee full transparency concerning yarn, fabric, and raw material sources for all orders, regardless of their status of production as well as for future orders,

Hunkemöller will apply the above-mentioned sanctions vis a vis the Business Partner and/or with regard to whichever company under the supplier's commercial contract is being used for Hunkemöller production.

### 3. GRIEVANCE MECHANISM

Hunkemöller is committed to continuously building a culture of trust, openness, and access to our grievance mechanism and effective remedies. Any concerns, suspicions, or cases of child, forced, and/or bonded labour can be anonymously submitted to our grievance mechanism: Complaints Mechanism

#### 4. RESPONSIBLE RECRUITMENT PRACTICES

The majority of domestic and international migration is motivated by the search for jobs. When supported by appropriate policies, migration can contribute to inclusive and sustainable economic growth and development. However, in the absence of clear regulatory frameworks, migrant workers are exposed to risks of exploitation, including the likes of human trafficking. Abusive recruitment practices can result in violations of workers' rights, such as:

- Precarious working arrangements;
- Restrictions on freedom of movement;
- Modern slavery and bonded labour.

Hunkemöller's Business Partners have to commit to fair, equitable, and responsible recruitment practices both in their own operations and in their supply chains. Hunkemöller also expects all Business Partners to abide by the 'Employer Pays Principle'. At a minimum, these responsibilities, mean that Business Partners need to:

- Provide all workers accurate, transparent, and timely information on employment conditions prior to, and during, the recruitment process in a language that the worker understands;
- Provide employment arrangements that follow the spirit of the law, diminish the risks
  of human rights and labour rights violations, and do not cause insecurity to the worker
  nor represent evasions or violations of the laws;
- No recruitment fees and costs are charged to workers including but not limited to medical and insurance costs, training and test costs, equipment fees, travel and lodging costs, and administrative costs. A company policy should be incorporated that ensures no recruitment fees from job-seekers are not accepted. Workers are not required to lodge 'deposits' before they start working.;
- Freedom of movement for workers and absolutely no retention of any identity documents or valuable personal items;
- Access to free, comprehensive, and accurate information;
- Freedom to terminate contract, change employer, and safe return. No worker contracts may include a clause that financially punishes workers for terminating their contract before the end date;
- All migrant workers should have a proper visa and/or work permit, as required by law;
- Ensure company policies protect the human rights of migrant workers and other marginalised groups whom are vulnerable to child, forced, and/or bonded labour.

# 4.1 RESPONSIBLE RECRUITMENT PRACTICE STRATEGY

In order to ensure responsible recruitment practices in our supply chains, Hunkemöller requires Business Partners to:

- Develop and implement a responsible recruitment practice strategy;
- Use direct employment as much as possible;
- Rely on licensed recruiting agencies and monitor their practices;
- Assist migrant workers in completing the required registration processes, in line with national legislation;
- Develop and adopt appropriate and transparent procedures for receiving, escalating,
   and resolving worker grievances, including ensuring confidential channels of

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communication for migrant workers to raise grievances regarding the recruitment process;

- Develop or review any mechanism in consultation with workers and their legitimate representatives, as well as staff, departments, and other internal stakeholders to understand any cultural differences and build their support and buy in;
- Compensate workers who have been victims of human rights violations and abusive recruitment practices.

## 5. ADDITIONAL INFORMATION

Child, forced, and/or bonded labour findings will be reported with full respect for the victims' identities and honour. Our Business Partners are expected to familiarize themselves with this Labour Policy and operate accordingly. Questions regarding Hunkemöller's Labour Policy and our sustainability initiatives can be addressed to <a href="mailto:corporateresponsibility@hunkemoller.com">corporateresponsibility@hunkemoller.com</a>

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